

निविदा/कोटेशन के लिए आमंत्रण
INVITATION FOR TENDER / QUOTATION

Telephone : 91-532-227+1122, 1123
Fax : 0532-2545341, 2545822
GRAM : MNNIT
Website : http://www.mnnit.ac.in
Email : spo@mnnit.ac.in,
fip@mnnit.ac.in



मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद
इलाहाबाद-211004 (भारत)
Motilal Nehru National Institute of Technology Allahabad
Allahabad-211004 (India)
An Institute of National Importance as Declared by NIT Act, GOI, 2007

दो बोली खुली निविदा TWO BID OPEN TENDER

For "AMC of Networking Devices including Servers"

निविदा संख्या Tender No.: **OT-19/MNNIT/Purchase Office/CC/AMC-Campus Wide Networking/2012-13**

Date: **05.12.2012**

सेवा में To,

विषय: 'दो बोली प्रणाली' के तहत मुहरबंद निविदा के लिए आमंत्रण

Sub: Invitation of Sealed bids under '**Two-Bid System**'.

प्रिय महोदय **Dear Sir**

निदेशक, मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद, प्रतिष्ठित निर्माताओं या उनके अधिकृत भारतीय एजेंट / प्रतिनिधियों से, निम्नलिखित सामानों की खरीद के लिए निविदा दस्तावेज में दिए गए नियमों और शर्तों के अनुसार 'दो बोली प्रणाली' के तहत, मुहरबंद निविदाएं आमंत्रित करते हैं:

Director, Motilal Nehru National Institute of Technology Allahabad invites sealed tenders, as per 'Two Bid System', from reputed manufacturers or their authorized Indian Agents/representatives, on the terms and conditions as per tender document, for procurement of following item(s)/services:

Sl. No.	Description of Items (with detailed technical specifications given in CHAPTER-3)	Quantity
1.	Annual Maintenance Contract for Campus-wide Networking Devices (Including active and passive components) for 3-years.	01 No.
2.	Annual Maintenance Contract for Hp Proliant ML370G5 servers (Hardware& Application Support) for 3-years.	04 No.
3.	Annual Maintenance Contract for Cisco 3845 Router (Hardware& Configuration Support) for 3-years.	02 No.

सभी इच्छुक तथा योग्य/पात्र निविदाकर्ता/ बोलीदाता, इस निविदा दस्तावेज में दिए गए मापदंड के अनुसार, अपनी सर्वश्रेष्ठ प्रतिस्पर्धी बोलियों को प्रस्तुत करने के लिए आमंत्रित हैं। कृपया नीचे दिए गए रूप में अपनी निविदा/बोली को दो भागों में प्रस्तुत करें:

All interested eligible tenderers/bidders are invited to submit their best competitive bids as per the criteria given in this tender document. Kindly submit your bids in two parts as under:

- क) तकनीकी बोली (भाग -1) सभी तकनीकी जानकारी तथा वाणिज्यिक नियमों और शर्तों के साथ , तथा
ख) मूल्य बोली (भाग-2), तकनीकी बोली में वर्णित सब सामानों के मद वार मूल्य के साथ
a) Technical bid (Part-1) consisting of all technical details along with commercial terms and conditions, and
b) Price bid (Part-2) indicating item-wise price for the items mentioned in the technical bid.

मुहरबंद निविदाएं नीचे दिए गए पते पर **26 दिसम्बर, 2012 को 11:00 बजे तक** या इससे पहले निश्चित रूप से प्रस्तुत की जानी चाहिये :

The sealed tenders must be submitted at the address given below, **on or before 26 December, 2012 up to 11:00 hours:**

संकाय प्रभारी (क्रय) का कार्यालय
मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद
इलाहाबाद - 211004

OFFICE of Faculty In-charge (Purchase)
Motilal Nehru National Institute of Technology Allahabad
Allahabad-211004 (U.P.) India

सभी प्राप्त निविदाओं को निविदाकर्ताओं/ बोलीदाताओं के उन अधिकृत प्रतिनिधियों की उपस्थिति में **26 दिसम्बर, 2012 को 11.30 बजे** खोला जाएगा, जो प्रक्रिया में भाग लेंगे तथा अपनी उपस्थिति के साक्ष्य में एक रजिस्टर पर हस्ताक्षर करेंगे.

The received tenders will be opened on **26 December, 2012 at 11:30 hours** in the presence of authorized representatives of tenderers/bidders, who choose to attend and shall sign a register evidencing their attendance.

निविदा सारांश / TENDER SUMMARY			
Tender Fee: ₹ 1000/-		Earnest Money Deposit (EMD): ₹ 1,36,000/-	
निविदा प्रपत्र विक्रय आरम्भ होने की तिथि / Date of commencement of sale of Tender Document: 05-12-2012			
निविदा प्रपत्र विक्रय बन्द होने की तिथि / Last date of sale of Tender Document: 24-12-2012 को सायं 17.30 बजे तक / upto 17.30 Hrs.			
	तिथि Date	समय Time	स्थान Venue (at MNNIT Allahabad)
प्री बिड सम्मेलन / Pre-bid conference	12.12.2012	at 11.30 Hrs.	Institute Conference Room
निविदा जमा करने की अंतिम तिथि / Last date of submission of tenders	26.12.2012	upto 11.00 Hrs.	Purchase Office
तकनीकी निविदा (भाग-1)का खोला जाना / Technical Bid (Part-1) Opening	26.12.2012	at 11.30 Hrs.	Institute Conference Room
मूल्य निविदा (भाग-2)का खोला जाना / Price Bid (Part-2) Opening	To be informed later		Institute Conference Room

संकाय प्रभारी (क्रय) **Faculty In-charge (Purchase)**

मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद Motilal Nehru National Institute of Technology Allahabad
इलाहाबाद-211 004 Allahabad-211 004

Telephone : 91-532-227+1122, +1123
Fax : 0532-2545341, 2545822
GRAM : MNNIT
Website : <http://www.mnnit.ac.in>
Email : ftp@mnnit.ac.in



मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद
इलाहाबाद-211004 (भारत)

Motilal Nehru National Institute of Technology Allahabad
Allahabad-211004 (India)

An Institute of National Importance as Declared by NIT Act, GOI, 2007

GENERAL INSTRUCTIONS

- निविदा दस्तावेज क्रय अनुभाग, मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान, इलाहाबाद से प्राप्त किए जा सकते हैं तथा ये संस्थान की वेबसाइट www.mnnit.ac.in पर भी उपलब्ध है। इच्छुक निविदाकार इस वेबसाइट से डाउनलोड कर सकते हैं तथा अपने प्रस्ताव ₹ 1000.00 प्रत्येक (रेखांकित डिमाण्ड ड्राफ्ट के रूप में) के निविदा शुल्क के साथ प्रस्तुत करें। अपना प्रस्ताव प्रस्तुत करते समय लिफाफे के ऊपरी भाग पर निविदा सं० तथा नियत तिथि लिखें। यदि दस्तावेज डाक द्वारा मंगाए जा रहे हैं तो कृपया निम्न बातों का ध्यान रखें:
Tender documents can be bought from the Purchase Section, Motilal Nehru National Institute of Technology and are also available on Institute Website www.mnnit.ac.in. Interested tenderers may download the same from the website and submit their offer along with Tender fee of ₹ 1000.00 each (In the form of Crossed Demand Draft). While submitting your offer mark Tender No., and due date on the envelope. If the documents are requisitioned by post, kindly consider the following points:
 - निविदा दस्तावेज मंगाने के लिए/भेजे जा रहे निवेदन पत्र पर निविदा संख्या लिखा हो तथा अप्रतिदेय निविदा शुल्क ₹1000.00 प्रत्येक (किसी भी राष्ट्रीयकृत बैंक द्वारा जारी रेखांकित डिमाण्ड ड्राफ्ट के रूप में, निदेशक, मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान, इलाहाबाद के पक्ष में) के साथ संकाय प्रमारी (वस्तु क्रय) मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान, इलाहाबाद-211004 को भेजा जाए।
Request letter shall be sent for requisitioning tender documents indicating tender number together with non-refundable tender fee ₹ 1000.00 each (In the form of Crossed Demand Draft issued by any Nationalized Bank in favour of Director, MNNIT, Allahabad) to the Faculty In-charge (Purchase), MNNIT, Allahabad-211004.
 - जिस लिफाफे में इस प्रकार का निवेदन भेजा जा रहा हो उसके ऊपर "निविदा दस्तावेजों के लिए अनुरोध" अंकित होना चाहिये।
The Envelope containing such request shall be marked with 'REQUISITION FOR TENDER DOCUMENTS'.
 - डिमाण्ड ड्राफ्ट विज्ञापन की तिथि से पूर्व तिथि का नहीं होना चाहिए।
Demand Draft should not be dated prior to the date of advertisement.
 - प्रत्येक निविदा दस्तावेज के लिए अलग निवेदन पत्र एवं अलग डिमाण्ड ड्राफ्ट भेजा जाए।
Separate request letter and separate Demand Draft shall be sent for each tender document.
 - डिमाण्ड ड्राफ्ट के पीछे निविदाकर्ता का नाम एवं निविदा संख्या दर्ज होनी चाहिए।
Tenderer's name and tender number shall be indicated on the reverse side of the Demand Draft.
- बिना निविदा शुल्क के प्राप्त दर सूचियों पर विचार नहीं किया जाएगा।
Quotations received without tender fee will not be considered.
- नियत निविदा तिथि बढ़ाए जाने के निवेदन पर कोई विचार नहीं किया जाएगा।
No request for extension of the due tender date will be considered.
- अंतिम समय सीमा से पूर्व प्राप्त निविदाएँ उपस्थिति निविदाकारों/उनके द्वारा प्राधिकृत प्रतिनिधियों की उपस्थिति में उसी दिन नियत समय व स्थान पर खोली जाएंगी।
Tenders received before the deadline shall be opened in the presence of attending tenderers/their authorized representatives on the same day at scheduled time and venue.
- ऊपर निर्दिष्ट किसी तिथि को यदि अवकाश घोषित हो जाता है तो संस्थान का अगला कार्य दिवस निविदाओं की प्राप्ति एवं खोलने के लिए नियत तिथि माना जाएगा।
In the event any date indicated above is declared as holiday, the next working day at Institute shall be considered as the due date for receiving & opening of tenders.
- विलम्ब/देरी से प्राप्त प्रस्ताव स्वीकार नहीं किए जाएंगे।
Late / Delayed offers will not be accepted.

अति आवश्यक सूचना

VERY IMPORTANT NOTE

इस निविदा से संबंधित सभी सुधार/शुद्धिपत्र/संशोधन, यदि जारी किये जाते हैं तो, निविदा दस्तावेज का भाग/अंश होंगे।

Corrigendum, if issued any for the tender, shall form part of the Tender Document.

सुधार/शुद्धिपत्र/संशोधन केवल मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद की वेबसाइट (www.mnnit.ac.in) पर ही उपलब्ध होंगे। बोलीकर्ताओं/निविदादाताओं से अनुरोध है कि इस संबंध में नियमित रूप से वेबसाइट देखते रहें, तथा निविदा दस्तावेज के सुधार/शुद्धिपत्र/संशोधन को बिना किसी त्रुटि के नोट करें व उसके अनुसार निविदा जमा करें।

Corrigendum will be posted ONLY on MNNIT Allahabad website (www.mnnit.ac.in). Bidders/Tenderers are requested to visit MNNIT Allahabad website regularly and note the corrigendum / amendments to the tender without fail and submit the offer accordingly.

सुधार/शुद्धिपत्र/संशोधन की अनभिज्ञता के लिये मोतीलाल नेहरू राष्ट्रीय प्रौद्योगिकी संस्थान इलाहाबाद जिम्मेदार नहीं होगा।
MNNIT will not be responsible for ignorance of corrigendum.

निविदा दस्तावेज जमा करने की अंतिम तिथि के उपरान्त कोई भी अंतरिम सवाल/प्रश्न ग्रहण नहीं किया जायेगा।

After last date of receipt of Tender Documents, no interim query will be entertained.

CHAPTER-1

INSTRUCTIONS TO BIDDER/TENDERER (ITB)

1. Eligible Bidders/Tenderers

- (i) This Invitation for Bids is open to all Bidders.
- (ii) Bidders/Tenderers should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Bids.

2. Cost of Bidding

The Bidder/Tenderer shall bear all costs associated with the preparation and submission of its bid, and "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

3. Fraud and corruption:

- (i) The purchaser requires that the Bidder/Tenderer's Bidders and contractors observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the following are defined:
 - (a) "Corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
 - (b) "Fraudulent practice" means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
 - (c) "Collusive practice" means a scheme or arrangement between two or more bidders/tenderers, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, noncompetitive levels; and
 - (d) "Coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract;
- (ii) The purchaser will reject a proposal for award if it determines that the Bidder/Tenderer, recommended for award, has directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract.

4. Cost of Bidding Documents

Interested eligible bidders/tenderers may purchase the bidding documents on payment of the cost of bidding documents as indicated in the invitation for tender/quotation; OR alternatively, the bidding documents can be downloaded from our website (<http://www.mnnit.ac.in/tenders.html>), free of cost.

5. Content of Bidding Documents

- (i) The goods required, bidding procedures and contract terms are prescribed in the bidding documents which should be read in conjunction. The bidding documents, apart from the invitation for bids have been divided into **Five** chapters as under:

Chapter 1	:	Instructions to Bidder/Tenderer (ITB)
Chapter 2	:	General Conditions of Contract (GCC) and Special Conditions of Contract (SCC)
Chapter 3	:	Specific Technical Conditions (STC), Specifications and Compliance Details <ul style="list-style-type: none">(a) SPECIFIC TECHNICAL TERMS & CONDITIONS (STC)(b) SCOPE OF WORK(c) ANNEXURE: A: TECHNICAL SPECIFICATIONS:<ul style="list-style-type: none">Part A: Networking Devices and componentsPart-B: Hp ServersPart-C: Cisco Router(d) ANNEXURE: B: COMPLIANCE WITH ANNEXURE: A, as offered by the Bidder(e) ANNEXURE: C: BIDDER'S COMPLIANCE STATEMENT FOR STC
Chapter 4	:	Technical bid (Part-1) <ul style="list-style-type: none">(a) Format – A : Check List for Eligibility Criteria(b) Format – B : Bid Proposal Sheet(c) Format – C : Bidder's Statement(d) Format – D : Bill Of Material (BOM)(e) Format – E : Deviation Statement(f) Format – F : Manufacturers' Authorization Form (MAF)(g) Format – G : Price Reasonability Certificate(h) Format – H : Bid Security Form(i) Format – I : Performance Security Form(j) Format – J : Capability Statement Form
Chapter 5	:	Price Schedule Forms <ul style="list-style-type: none">(a) Annexure D: Price schedule for goods being offered from India(b) Annexure E: Price schedule for goods being offered from Abroad

- (ii) The Bidder/Tenderer is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish **all information required** by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder/Tenderer's risk and may result in rejection of its bid.

6. Clarification of bidding documents

A prospective Bidder/Tenderer requiring any clarification of the Bidding Documents shall contact the Purchaser in writing at the Purchaser's address specified in the Special Conditions of Contract (**SCC**), latest by the date specified in the invitation for Bids/NIT which would be deliberated as per clause 39 of Instructions to the Bidders/Tenderers.

No request for clarification or query shall be normally entertained after the pre-bid conference. Should the Purchaser deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so following the procedure under Clause relating to amendment of bidding documents and Clause relating to Deadline for Submission of Bids. The clarifications and amendments issued would also be hosted on the website of the MNNIT (<http://www.mnnit.ac.in/tenders.html>) for the benefit of the other prospective bidders/tenderers.

7. Amendment of Bidding Documents

- (i) At any time prior to the deadline for submission of bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder/Tenderer, modify the bidding documents by amendment as enumerated in clause 39 of ITB. These amendments would be hosted **ONLY** on the website of MNNIT

(<http://www.mnnit.ac.in/tenders.html>) and all prospective bidders/tenderers are expected to surf the website before submitting their bids to take cognizance of the amendments.

- (ii) In order to allow prospective Bidder/Tenderer's reasonable time in which to take the amendment into account in preparing their bids, the Purchaser, at its discretion, may extend the deadline for the submission of bids and host the changes **ONLY** on the website of MNNIT (<http://www.mnnit.ac.in/tenders.html>).

8. Language of Bid

- (i) The bid prepared by the Bidder/Tenderer shall be written in **English language only**.
- (ii) The Bidder shall bear all costs of translation, if any, to the English language and all risks of the accuracy of such translation, for documents provided by the Bidder.

9. Documents Comprising the Bid

The bid prepared by the Bidder/Tenderer shall include:

- (i) Bid security and Tender fee, as specified in the Invitation to Bids.
- (ii) Documents establishing goods eligibility & conformity to tender documents, Compliance statements for specifications and STC.
- (iii) Service support details Form; Deviation Statement Form; Performance Statement Form; Manufacturer's Authorization Form etc.
- (iv) All required documentary evidence establishing that the Bidder/Tenderer is eligible to bid and is qualified to perform the contract if its bid is accepted.
- (v) Bid form and applicable Price Schedule Form.

For further details, please refer CHAPTER-4 and CHAPTER-5 of tender document.

10. Bid form and price schedule

- (i) The Bidder/Tenderer shall complete the 'Bid/Tender Form' and the **appropriate** 'Price Bid (Part-2): Price Schedule Form', **without any alterations** to its format and no substitutes shall be accepted.
- (ii) All blank spaces shall be filled in with the information requested.

11. Bid Prices

- (i) The Bidder/Tenderer shall indicate on the appropriate price schedule form, the unit prices and total bid prices of the goods it proposes to supply under the contract.
- (ii) Prices indicated on the price-schedule form shall be entered separately in the following manner:

For Goods being offered from India

- i. The price of the goods quoted ex works including taxes already paid.
 - ii. VAT and other taxes like excise duty etc. which will be payable on the goods if the contract is awarded.
 - iii. The charges for inland transportation, insurance and other local services required for delivering the goods at the desired destination as specified in the price schedule form.
 - iv. The installation, commissioning, training charges
- (iii) The prices quoted by the Bidder/Tenderer shall be fixed during the Bidder/Tenderer's performance of the contract and not subject to variation on any account.

12. Bid Currencies

Prices shall be quoted in Indian Rupees for offers received for supply within India and in freely convertible foreign currency in case of offers received for supply from foreign countries.

13. Documents Establishing Bidder/Tenderer's Eligibility and qualifications

- (i) The Bidder/Tenderer shall furnish, as part of its bid, documents establishing the bidders/tenderers' eligibility to bid and its qualification to perform the contract if its bid is accepted.
- (ii) The documentary evidence of the bidders/tenderers qualification to perform the contract if the bid is accepted shall establish to the purchasers satisfaction that:
 - (a) The Bidder/Tenderer meets the qualification criteria listed in bidding documents.
 - (b) Bidder/Tenderer that doesn't manufacture the goods it offers to supply shall submit Manufacturers' Authorization Form (MAF) using the form specified in the bidding document to demonstrate that it has been duly authorized by the manufacturer of the goods to quote for supply the goods and/or its spares.
 - (c) In case a Bidder/Tenderer not doing business within the purchasers' country, that the Bidder/Tenderer is or will be represented by an agent in the country equipped and able to carry out the supply, maintenance, repair obligations etc. during the warranty and post-warranty period or ensure a mechanism at place for carrying out the supply, maintenance, repair obligations etc. during the warranty and post-warranty period.
- (iii) The technical and price bids should be unconditional. Any conditional bids shall stand disqualified automatically and no evaluation of technical or price bid shall be admissible
- (iv) All the pages/documents of the Tender should bear the **dated signature (in ink) of the bidder/tenderer with stamp of Firm.** Any over-writing corrections & cuttings should bear dated initials of the tenderer. Corrections should be made by writing again instead of shaping or over-writing.

14. Bid Security (BS)

- (i) The Bidder/Tenderer shall furnish, as part of its bid, a bid security (BS) for an amount as specified in the Invitation for Bids. In the case of foreign bidders/tenderers, the BS shall be submitted either by the principal or by the Indian agent and in the case of indigenous bidders/tenderers; the BS shall be submitted by the manufacturer or their specifically authorized dealer/Bidder/Tenderer.
- (ii) The bid security is required to protect the Purchaser against the risk of Bidder/Tenderer's conduct, which would warrant the security's forfeiture.
- (iii) The bid security shall be in Indian Rupees for offers received for supply within India and denominated in the currency of the bid or in another freely convertible currency in the case of offers received for supplies from foreign countries in equivalent Indian Rupees. The bid security shall be in one of the following forms at the Bidder/Tenderers' option:
 - (a) A bank guarantee issued by a Nationalized/Scheduled bank/Foreign Bank in the form provided in the bidding documents and valid for 45 days beyond the validity of the bid; or
 - (b) A Banker's cheque or demand draft in favour of the purchaser.

- (iv) BS must be issued in favour of Director, MNNIT Allahabad. The bid security shall be payable promptly upon written demand by the purchaser in case the conditions listed in the ITB clause 14(x) are invoked.
- (v) The bid security should be submitted in its original form. Copies shall not be accepted.
- (vi) Any bid not secured in accordance with above will be rejected by the Purchaser as non-responsive.
- (vii) The bid security of unsuccessful Bidder/Tenderer will be discharged /returned as promptly as possible but not later than 15 days after the expiration of the period of bid validity or placement of order, whichever is later.
- (viii) The successful Bidder/Tenderer's bid security will be discharged upon the Bidder/Tenderer furnishing the performance security.
- (ix) The firms registered with DGS&D & NSIC, if any, are exempted from payment of BS provided such registration includes the item they are offering which are manufactured by them and not for selling products manufactured by other companies.
- (x) The bid security may be forfeited:
 - (a) If a Bidder/Tenderer withdraws or amends or impairs or derogates its bid during the period of bid validity specified by the Bidder/Tenderer on the Bid Form; or
 - (b) In case of a successful Bidder/Tenderer, if the Bidder/Tenderer fails to furnish order acceptance within 15 days of the order and/or fails to furnish Performance Security within 21 days from the date of contract/ order.

15. Period of Validity of Bids

- (i) Bids shall remain **valid for 120 days** after the date of bid opening prescribed by the Purchaser. A bid valid for a shorter period may be REJECTED by the Purchaser as non-responsive.
- (ii) In exceptional circumstances, the Purchaser may solicit the Bidder/Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (or by cable, telex, fax or e-mail). The bid security provided shall also be suitably extended. A Bidder/Tenderer may refuse the request without forfeiting its bid security. A Bidder/Tenderer granting the request will not be required nor permitted to modify its bid.
- (iii) Bid evaluation will be based on the bid prices without taking into consideration the above corrections.

16. Format and Signing of Bid

- (i) The bids **MUST** be submitted in two parts as specified in the Invitation for Bids.
- (ii) One part shall contain Technical bid comprising all documents listed under clause relating to Documents Comprising the Bid excepting bid form and price schedules. The other part shall contain the priced-bid comprising bid form and price-schedules. The Bidder/Tenderer shall prepare two copies of the bid, clearly marking each "Original Bid" and "Copy Bid", as appropriate.
- (iii) The original and all copies of the bid shall be typed or written in indelible ink and shall be signed by the Bidder/Tenderer or a person or persons duly authorized to bind the Bidder/Tenderer to the Contract. All pages of the bid, except for unamended printed literature, shall be initialed by the person or persons signing the bid.
- (iv) Any interlineations, erasures or overwriting shall be valid **ONLY** if they are initialed by the persons or persons signing the bid.
- (v) Bids submitted in a single envelope against the requirement of two bid system would **NOT** be considered for further evaluation.

17. Submission

The Bidders/Tenderers may submit their bids by mail or by hand, at the following address:
 "OFFICE of Faculty In-charge (Purchase),
 Motilal Nehru National Institute of Technology Allahabad, Allahabad-211004 (U.P.) INDIA"

18. Sealing and Marking of Bids

As the Bidders/Tenderers are invited in Tenders in Two Parts, i.e., **Part I – Technical and Commercial Bid**, and **Part II – Price Bid**; all Bidders/Tenderers are requested to follow carefully the following instructions before preparing their offer.

I. Part I: TECHNICAL & COMMERCIAL BID

Part – (a) Technical

- (i) This part should contain detailed specifications of the items quoted by you along with technical literature and leaflets, if any.
- (ii) A compliance statement showing the compliance of the item quoted by you with that of item tendered by us should be prepared and enclosed to this.
- (iii) Any other information called for in the tender related technical and commercial specifications can also come in this part.
- (iv) Prices **SHOULD NOT** be indicated in TECHNICAL BID (Part-1).

Part – (b) Commercial terms: (WITHOUT PRICE)

- (i) The commercial terms applicable for the items quoted by you should be indicated in this part.
- (ii) If any compliance statement is called for the commercial terms/contractual terms and conditions, the same is to be attached in this part.
- (iii) Prices should **NOT** be indicated in this part. However a copy of the price bid (**without prices**) can be enclosed in this part to enable to understand whether all the items required to be quoted by you have been quoted in the price bid. **Alternatively** a statement is to be made indicating that you have quoted prices for all the items as per the tender and enclosed in the Price Bid as per the format.
- (iv) The Commercial terms such as delivery terms, delivery period, payment terms, Warranty, validity of the offer, installation & commissioning, duties and taxes etc., shall come into this.

- Note:**
- 1. Either Technical Specifications or terms & conditions as above should be very clearly reflected item-wise with reference to the items called for in the tender.
 - 2. Please note that the **PRICE SHOULD NOT BE** indicated in this part.
 - 3. Technical and Commercial part as described above shall be prepared and put it in a sealed cover & marked and addressed as follows:

Tender No.	:
Due Date	:
PART I	:	<u>TECHNICAL & COMMERCIAL BID (PART-I)</u>
		To,
		The Faculty In-charge (Purchase)
		Motilal Nehru National Institute of Technology Allahabad
		Allahabad-211004 (India)
From	:

II. Part II : PRICE BID

- (i) The prices applicable for the items, item-wise in response to the tender shall come into this part.
- (ii) Tenderer shall indicate very clearly item-wise prices with reference to their technical offer.
- (iii) Price part prepared as above shall be enveloped and marked as follows:

Tender No.	:
Due Date	:
PART II	:	PRICE BID (PART-II)
		To,
		The Faculty In-charge (Purchase)
		Motilal Nehru National Institute of Technology Allahabad
		Allahabad-211004 (India)
From	:
	

III. These two separate SEALED ENVELOPES containing 'Technical & Commercial Bid (Part I)' and Price Bid (Part II), prepared as above along with 'Tender fee' (if applicable) should be inserted in another envelope and marked as follows:

Tender No.	:
Due Date	:
		PART I & PART II ARE INDIVIDUALLY SEALED AND KEPT INSIDE
		(DD towards Tender fee with Covering Letter is also kept inside, in separate envelope)
		To,
		The Faculty In-charge (Purchase)
		Motilal Nehru National Institute of Technology Allahabad
		Allahabad-211004 (India)
From	:
	

IMPORTANT NOTE:

- (i) Being a Two-Part Tender, fax quotations will not be accepted.
- (ii) Please ensure your offers are received before due date and time.
- (iii) In case you are going to download the documents from our website (<http://www.mnnit.ac.in/tenders.html>) and submitting the offer, you are requested to submit the DD towards **Tender fee** *in a separate envelope* along with a covering letter duly marked on the cover "**Tender fee for Tender No. _____**".

19. Deadline for Submission of Bids

- (i) Bids must be received by the Purchaser at the address specified in Invitation for bids no later than the time and date specified therein. In the event of the specified date for the submission of Bids being declared a holiday for the Purchaser, the Bids will be received upto the appointed time on the next working day.
- (ii) The Purchaser may, at its discretion, extend the deadline for submission of bids by amending the bid documents in accordance with Clause relating to Amendment of Bidding Documents in which case all rights and obligations of the Purchaser and Bidders/Tenderers previously subject to the deadline will thereafter be subject to the deadline as extended.

20. Late Bids

- (i) Any bid received by the Purchaser after the deadline for submission of bids prescribed by the Purchaser will be rejected.
- (ii) Such tenders shall be marked as late and not considered for further evaluation. They shall not be opened at all and be returned to the bidders/tenderers in their original envelope without opening.

21. Opening of Bids by the Purchaser

- (i) The Purchaser will open all bids one at a time in the presence of Bidder/Tenderers' representatives who choose to attend, as per the schedule given in invitation for bids. The Bidder/Tenderers' representatives who are present shall sign the quotation opening sheet evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for the Purchaser, the Bids shall be opened at the appointed time and location on the next working day.
- (ii) In two part system, the Price bid shall be opened only for technically acceptable (short listed) bids, found RESPONSIVE after technical evaluation.
- (iii) Price bids of only short-listed RESPONSIVE bidders/tenderers will be opened in presence of the representatives of the bidders/tenderers who decide to remain present during the bid opening. The date of opening of the price bid will be notified on institute website (<http://www.mnnit.ac.in/tenders.html>).
- (iv) It may be noted that the dates of opening of Technical bid (Part I) and Price bid (Part II) are **DIFFERENT**.
- (v) Bids that are received late shall not be considered further for evaluation, irrespective of the circumstances.

22. Confidentiality

- (i) Information relating to the examination, evaluation, comparison, and post qualification of bids, and recommendation of contract award, shall not be disclosed to bidders/tenderers or any other persons not officially concerned with such process until publication of the Contract Award.
- (ii) Any effort by a Bidder/Tenderer to influence the Purchaser in the examination, evaluation, comparison, and post qualification of the bids or contract award decisions may result in the rejection of its Bid.

23. Clarification of Bids

To assist in the examination, evaluation, comparison and post qualification of the bids, the Purchaser may, at its discretion, ask the Bidder/Tenderer for a clarification of its bid. The request for clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted. However, no negotiation shall be held except with the lowest Bidder/Tenderer, at the discretion of the purchaser. **Any clarification submitted by a Bidder/Tenderer in respect to its bid which is not in response to a request by the purchaser shall not be considered.**

24. Preliminary Examination

- (i) The Purchaser shall examine the bids to confirm that all documents and technical documentation requested in ITB Clause 9 have been provided, and to determine the completeness of each document submitted.
- (ii) The Purchaser will examine the technical bids to determine whether they are complete, whether required sureties have been furnished, whether the documents have been properly signed, and whether the bids are generally in order. The purchaser may discuss the technical bid with the bidders/tenderers, if required who may modify their bids to suit the requirement. Those whose technical specification does not reach the threshold level of acceptability will be rejected as technically unsuitable. The bidders/tenderers who finally emerge as technically acceptable will be allowed to withdraw their price bids and send again a revised bid in a sealed envelope or to adhere to the original price bid sent. These price bids will be opened, evaluated and the contract awarded to the lowest evaluated Bidder/Tenderer.

25. Responsiveness of Bids

- (i) Prior to the detailed evaluation, the purchaser will determine the substantial responsiveness of each bid to the bidding documents. For purposes of this clause, a substantive responsive bid is one, which conforms to all terms and condition of the bidding documents without material deviations, reservations or omissions. A material deviation, reservation or omission is one that:
 - (a) affects in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract; or
 - (b) limits in any substantial way, inconsistent with the Bidding Documents, the Purchaser's rights or the Bidder/Tenderer's obligations under the Contract; or
 - (c) If rectified, would unfairly affect the competitive position of other bidders/tenderers presenting substantially responsive bids.
- (ii) The purchasers' determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.
- (iii) If a bid is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Bidder/Tenderer by correction of the material deviation, reservation or omission.

26. Non-Conformity, Error and Omission

- (i) Provided that a Bid is substantially responsive, the Purchaser may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.
- (ii) Provided that a bid is substantially responsive, the Purchaser may request that the Bidder/Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify non-material non-conformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder/Tenderer to comply with the request may result in the rejection of its Bid.
- (iii) Provided that the Bid is substantially responsive, the Purchaser shall correct arithmetical errors on the following basis:
 - (a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
 - (b) if there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected; and
 - (c) if, there is a discrepancy between words and figures, the higher of the two would be taken as the bid price, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- (iv) If the Bidder/Tenderer that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Security may be forfeited.

27. Examination of Terms & Conditions, Technical Evaluation

- (i) The Purchaser shall examine the Bid to confirm that all terms and conditions specified in the GCC and the SCC have been accepted by the Bidder/Tenderer without any material deviation or reservation.
- (ii) The Purchaser shall evaluate the technical aspects of the Bid submitted to confirm that all requirements specified in Schedule of Requirements and Technical Specifications of the Bidding Documents have been met without any material deviation or reservation.
- (iii) If, after the examination of the terms and conditions and the technical evaluation, the Purchaser determines that the Bid is not substantially responsive in accordance with ITB Clause 25, it shall reject the Bid.

28. Evaluation and comparison of bids

- (i) The Purchaser shall evaluate each bid that has been determined, up to this stage of the evaluation, to be substantially responsive.
- (ii) To evaluate a Bid, the Purchaser shall only use all the factors, methodologies and criteria defined below. No other criteria or methodology shall be permitted.
- (iii) The bids shall be evaluated on the following basis which shall be arrived as under:

For goods being offered from India.

- a. The price of the goods quoted ex-works.
- b. VAT and other taxes like excise duty, Service tax etc. which will be payable on the goods if the contract is awarded.
- c. Charges for inland transportation, insurance and other local services required for delivering the goods at the desired destination.
- d. The installation, commissioning, training and maintenance charges.

29. Contacting the Purchaser

- (i) Subject to Clause 23, no Bidder/Tenderer shall contact the Purchaser on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded.
- (ii) Any effort by a Bidder/Tenderer to influence the Purchaser in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder/Tenderer's bid.

30. Post qualification

- (i) In the absence of pre-qualification, the Purchaser will determine to its satisfaction whether the Bidder/Tenderer that is selected as having submitted the lowest evaluated responsive bid is qualified to perform the contract satisfactorily, in accordance with the criteria listed in ITB Clause 13.
- (ii) The determination will take into account the eligibility criteria listed in the bidding documents and will be based upon an examination of the documentary evidence of the Bidder/Tenderer's qualifications submitted by the Bidder/Tenderer, as well as such other information as the Purchaser deems necessary and appropriate.
- (iii) An affirmative determination will be a prerequisite for award of the contract to the Bidder/Tenderer. A negative determination will result in rejection of the Bidder/Tenderer's bid.

31. Negotiations

There shall not be any negotiation normally. Negotiations, if at all, shall be an exception and only in the case of items with limited source of supply. Negotiations shall be held with the lowest evaluated responsive Bidder/Tenderer. Counter offers tantamount to negotiations and shall be treated at par with negotiations.

32. Award Criteria

Subject to ITB Clause 34 the Purchaser will award the contract to the successful Bidder/Tenderer whose bid has been determined to be substantially responsive and has been determined to be the lowest evaluated bid, provided further that the Bidder/Tenderer is determined to be qualified to perform the contract satisfactorily.

33. Purchaser's right to accept Any Bid and to reject any or All Bids

The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder/Tenderer or Bidders/Tenderers.

34. Notification of Award

- (i) Prior to the expiration of the period of bid validity, the Purchaser will notify the successful Bidder/Tenderer in writing by registered letter or by cable or telex or fax or e-mail that the bid has been accepted by way of a purchase order/contract.
- (ii) Until a formal contract is prepared and executed, the notification of award should constitute a binding contract.
- (iii) Upon the successful Bidder/Tenderer's furnishing of the signed Contract Form and performance security pursuant to ITB Clause 37, the Purchaser will promptly notify each unsuccessful Bidder/Tenderer and will discharge its bid security.

35. Signing of Contract / Order Acceptance

- (i) Promptly after notification, the Purchaser shall send the successful Bidder/Tenderer the Agreement / Purchase Order for signatures which should be returned within 21 days.
- (ii) The successful Bidder/Tenderer should submit Order acceptance within 15 days from the date of issue of purchase order, / submit the signed version of the contract failing which it shall be presumed that the Tenderer is not interested and his bid security is liable to be forfeited pursuant to clause 14(x) of ITB.

36. Purchaser's right to vary quantities at the time of award

The Purchaser reserves the right at the time of award of Contract to increase or decrease the quantity of goods and services originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions.

37. Pre bid conference

A pre bid conference shall be held as indicated in invitation to bid. All prospective bidders/tenderers are requested to kindly attend the pre-bid conference. In order to facilitate MNNIT for proper conduct of the Pre-bid conference, all prospective bidders/tenderers are requested to kindly submit their queries (With envelope bearing Tender No. and date on top and marked "Queries for Pre-Bid Conference"/OR by email with subject "Queries for Pre-Bid Conference") so as to reach MNNIT as indicated in invitation to bid. MNNIT shall answer the queries during the pre-bid conference, which would become a part of the proceedings of the pre-bid conference, and all the participating bidders/tenderers shall sign the same. These proceedings will become a part of clarifications/amendments to the bidding documents and would become binding on all the prospective bidders/tenderers. These proceedings would also be hosted on MNNIT website (<http://www.mnnit.ac.in/tenders.html>) for the benefit of all the prospective bidders/tenderers. Before submitting their bids, all prospective bidders/tenderers are advised to surf through the MNNIT website after the Pre-bid Conference, in order to enable the make cognizance of the changes made in the bidding document.

CHAPTER-2 **CONDITIONS OF CONTRACT**

(A.) GENERAL CONDITIONS OF CONTRACT (GCC)

1. Definitions

In this Contract, the following terms shall be interpreted as indicated:

The following words and expressions shall have the meanings hereby assigned to them:

- (i) "Contract" means the Contract Agreement entered into between the Purchaser and the Bidder, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- (ii) "Contract Documents" means the documents listed in the Contract Agreement, including any amendments thereto.
- (iii) "Contract Price" means the price payable to the Bidder as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.
- (iv) "Day" means calendar day.
- (v) "Completion" means the fulfillment of the Related Services by the Bidder in accordance with the terms and conditions set forth in the Contract.
- (vi) "GCC" means the General Conditions of Contract.
- (vii) "Goods" means all of the commodities, raw material, machinery and equipment, and/or other materials that the Bidder is required to supply to the Purchaser under the Contract.
- (viii) "Related Services" means the services incidental to the supply of the goods, such as transportation, insurance, installation, training and initial maintenance and other such obligations of the Bidder under the Contract.
- (ix) "SCC" means the Special Conditions of Contract.
- (x) "Subcontractor" means any natural person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Bidder.
- (xi) "Bidder" means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Contract Agreement.
- (xii) Institute means Motilal Nehru National Institute of Technology, Allahabad.
- (xiii) "The final destination," where applicable, means the place named MNNIT Allahabad.

2. Contract Documents

Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole.

3. Fraud and corruption:

- (i) The purchaser requires that the bidder's Bidders and contractors observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the following are defined:
 - (a) "Corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
 - (b) "Fraudulent practice" means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
 - (c) "Collusive practice" means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, noncompetitive levels; and
 - (d) "Coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract;
- (ii) The purchaser will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question;

4. Joint Venture, Consortium or Association

If the Bidder is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Purchaser for the fulfillment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Purchaser.

5. Scope of Supply

The Goods and Related Services to be supplied shall be as specified in chapter 3.

6. Bidders' Responsibilities

The Bidder shall supply all the Goods and Related Services included in the Scope of Supply in accordance with Scope of Supply Clause of the GCC, and the Delivery and Completion Schedule, as per GCC Clause relating to delivery and document.

7. Contract price

Prices charged by the Bidder for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Bidder in its bid.

8. Copy Right

The copyright in all drawings, documents, and other materials containing data and information furnished to the Purchaser by the Bidder herein shall remain vested in the Bidder, or, if they are furnished to the Purchaser directly or through the Bidder by any third party, including Bidders of materials, the copyright in such materials shall remain vested in such third party

9. Application

These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

10. Standards

The Goods supplied and services rendered under this Contract shall conform to the standards mentioned in the Technical Specifications and Schedule of Requirements, and, when no applicable standard is mentioned, to the authoritative standard appropriate to the Goods' country of origin and such standards shall be the latest issued by the concerned institution.

11. Use of Contract Documents and Information

- (i) The Bidder shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Bidder in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance.
- (ii) The Bidder shall not, without the Purchaser's prior written consent, make use of any document or information enumerated above except for purposes of performing the Contract.
- (iii) Any document, other than the Contract itself, enumerated above shall remain the property of the Purchaser and shall be returned (in all copies) to the Purchaser on completion of the Bidder's performance under the Contract if so required by the Purchaser.

12. Patent Indemnity

- (i) The Bidder shall, subject to the Purchaser's compliance with GCC Sub-Clause 12(ii), indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:
 - (a) the installation of the Goods by the Bidder or the use of the Goods in India;
 - (b) the sale in any country of the products produced by the Goods.
- (ii) If any proceedings are brought or any claim is made against the Purchaser, the Purchaser shall promptly give the Bidder a notice thereof, and the Bidder may at its own expense and in the Purchaser's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.

13. Delivery and Documents

- (i) Delivery of the Goods and completion and related services shall be made by the Bidder in accordance with the terms specified by the Purchaser in the contract. The details of shipping and/or other documents to be furnished by the Bidder are specified in SCC.
- (ii) The terms FOB, FCA, CIF, CIP etc shall be governed by the rules prescribed in the current edition of the Incoterms published by the International Chambers of Commerce, Paris.
- (iii) The mode of transportation shall be as specified in SCC.
- (iv) **Delivery Schedule:**

The Purchaser requires that the goods/service under the Invitation for Bids shall be delivered at the time specified in the Schedule of Requirements. Detailed information is available in Clause No.18 of STC(Chapter 3(A)).

14. Incidental Services

The Bidder may be required to provide any or all of the services, as discussed during the course of finalizing the contract.

15. Spare Parts

The Bidder shall be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Bidder:

- (i) Such spare parts as the Purchaser may elect to purchase from the Bidder, providing that this election shall not relieve the Bidder of any warranty obligations under the Contract; and
- (ii) In the event of termination of production of the spare parts:
 - (a) Advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and
 - (b) Following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings and specifications of the spare parts, if requested.

16. Terms of Payment

- (i) The method and conditions of payment to be made to the Bidder under this Contract shall be as specified in the **SCC**.
- (ii) The payments will be made by the purchaser on presentation of bills by the bidder/ tenderer in triplicate. Payment will be made on quarterly basis on satisfactory completion of the service.
- (iii) Payments shall be made promptly by the Purchaser but in no case later than thirty (30) days from submission of the bill to the purchaser.
- (iv) Payment shall be made in currency as indicated in the contract.
- (v) **Deviation in Payment Schedule:**
The General Conditions of Contract (GCC) stipulate the payment schedule offered by the Purchaser. If a bid deviates from the schedule and if such deviation is considered acceptable to the Purchaser, the bid will be evaluated by calculating interest earned for any earlier payments involved in the terms outlined in the bid as compared to those stipulated in this invitation, at a SBI rate of interest 12 percent per annum.

17. Change Orders and Contract Amendments.

- (i) The Purchaser may at any time, by written order given to the Bidder pursuant to Clause on Notices of the GCC make changes within the general scope of the Contract in any one or more of the following:
 - (a) Drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
 - (b) The place of delivery; and/or
 - (c) The Services to be provided by the Bidder.
 - (d) The delivery schedule.
- (ii) If any such change causes an increase or decrease in the cost of, or the time required for, the Bidder's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Bidder for adjustment under this clause must be asserted within fifteen (15) days from the date of the Bidder's receipt of the Purchaser's change order.
- (iii) No variation or modification in the terms of the contract shall be made except by written amendment signed by the parties.

18. Assignment

The Bidder shall not assign, in whole or in part, its obligations to perform under the Contract, except with the Purchaser's prior written consent.

19. Subcontracts

No subcontract/outsourcing of services is allowed during the period of 36 months of AMC. If the bidder does so, the contract may be terminated with immediate effect and the bidder will have to face penal action.

20. Extension of time

- (i) Delivery of the Goods and performance of the Services shall be made by the Bidder in accordance with the time schedule specified in the contract.
- (ii) If at any time during performance of the Contract, the Bidder or its subcontractor(s) should encounter conditions impeding timely delivery of the Goods/ manpower and performance of Services, the Bidder shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Bidder's notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Bidder's time for performance with or without penalty, in which case the extension shall be ratified by the parties by amendment of the Contract.
- (iii) Except as provided under the Force Majeure clause of the **GCC**, a delay by the Bidder in the performance of its delivery obligations shall render the Bidder liable to the imposition of penalty pursuant to Penalty Clause of the **GCC** unless an extension of time is agreed upon pursuant to above clause without the application of penalty clause.

21. Penalty clause

- (i) Subject to **GCC** Clause on Force Majeure, if the Bidder fails to provide the Certified manpower as required in the Tender Document within the stipulated period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as penalty, a sum equivalent to 0.5 percent of the delivered Contract value for 24 hours or part thereof of delay, up to a maximum deduction of 10% Percent of the Contract value. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to **GCC** Clause on Termination for Default.
- (ii) If the Bidder fails to rectify any hardware/network/application/ configuration problem within the stipulated period(s) of 48 hours from logging of the complaint in which no spare/part replacement/repair is required, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as penalty, a sum equivalent to 0.2 percent of the delivered Contract value for 48 hours or part thereof of delay, up to a maximum deduction of 5% Percent of the Contract value. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to **GCC** Clause on Termination for Default.
- (iii) If the Bidder fails to rectify any defect due to non-availability of spares/parts within the stipulated period(s) of 72 hours (15 days in case of parts which require import) from logging of the complaint, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as penalty, a sum equivalent to 0.2 percent of the delivered Contract value for the specified time or part thereof of delay, up to a maximum deduction of 5% Percent of the Contract value. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to **GCC** Clause on Termination for Default.
- (iv) In case, the bidder fails to provide spare repair/replacement within the specified maximum time of 15 days, MNNIT would be free to get the part repaired/replaced from any third party and payment will be done by the bidder apart from applying penalty as per the above clause 27(iii) by MNNIT.
- (v) All the complaints will be attended within 4 hours and the bidder will have to ensure minimum uptime of 95% in a month and 97% in one year. The uptime will be calculated in number of days in a year and number of hours in a day. If the total downtime exceeds 5% in a month or 3% in one year, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as penalty, a sum equivalent to 1 percent of the delivered Contract value for each 1% of the downtime, up to a maximum deduction of 5% Percent of the Contract value. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to **GCC** Clause on Termination for Default.

(vi) Termination for Default

- (i) The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Bidder, terminate the Contract in whole or part
 - (a) If the Bidder fails to provide the minimum required certified manpower within the period(s) specified in the contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause on Extension of Time; or
 - (b) If the Bidder fails to perform any other obligation(s) under the Contract.
 - (c) If the Bidder, in the judgment of the Purchaser has engaged in corrupt or fraudulent or collusive or coercive practices as defined in GCC Clause on Fraud or Corruption in competing for or in executing the Contract.
- (ii) In the event the purchaser terminates the contract in whole or in part, he may take recourse to any one or more of the following action:
 - (a) the Performance Security is to be forfeited;
 - (b) the purchaser may procure, upon such terms and in such manner as it deems appropriate, stores similar to those undelivered, and the Bidder shall be liable for all available actions against it in terms of the contract.
 - (c) however, the Bidder shall continue to perform the contract to the extent not terminated.

(vii) Force Majeure

- (i) Notwithstanding the provisions of GCC Clauses relating to extension of time, penalty and Termination for Default the Bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- (ii) For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Bidder that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Bidder. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- (iii) If a Force Majeure situation arises, the Bidder shall promptly notify the Purchaser in writing of such conditions and the cause thereof within 21 days of its occurrence. Unless otherwise directed by the Purchaser in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for

performance not prevented by the Force Majeure event.

- (iv) If the performance in whole or in part or any obligations under the contract is prevented or delayed by any reason of force majeure for a period exceeding 60 days, either party may at its option terminate the contract without any financial repercussions on either side.

(viii) Termination for Convenience

The Purchaser, by written notice sent to the Bidder, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Bidder under the Contract is terminated, and the date upon which such termination becomes effective.

(ix) Settlement of Disputes

- (i) The Purchaser and the Bidder shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- (ii) If, after twenty-one (21) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Bidder may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods/ services under the Contract.
- (iii) The dispute settlement mechanism/arbitration proceedings shall be concluded as under:
In case of Dispute or difference arising between the Purchaser and a domestic Bidder relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to the Director MNNIT Allahabad and if he is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.
- (iv) The venue of the arbitration shall be the place from where the purchase order/contract is issued.
- (v) Notwithstanding any reference to arbitration herein,
(a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree;
(b) the Purchaser shall pay the Bidder any monies due the Bidder.

(x) Governing Language

The contract shall be written in English language which shall govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the English language only.

(xi) Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India and all disputes shall be subject to place of jurisdiction as specified in **SCC**.

(xii) Notices

- (i) Any notice given by one party to the other pursuant to this contract/order shall be sent to the other party in writing or by cable, telex, FAX or e mail and confirmed in writing to the other party's address specified in the **SCC**.
- (ii) A notice shall be effective when delivered or on the notice's effective date, whichever is later.

(xiii) Taxes and Duties

- (i) For goods manufactured outside India, the Bidder shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside India.
- (ii) For goods Manufactured within India, the Bidder shall be entirely responsible for all taxes, duties, license fees, etc., incurred till its final manufacture/production.
- (iii) If any tax exemptions, reductions, allowances or privileges may be available to the Bidder in India, the Purchaser shall make its best efforts to enable the Bidder to benefit from any such tax savings to the maximum allowable extent.

(xiv) Right to use Defective Goods

If after delivery, acceptance and installation and within the AMC period, the operation or use of the goods proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser's operation.

(xv) Protection against Damage

The system shall not be prone to damage during power failures and trip outs, etc. as per SCC. The normal voltage and frequency conditions available at site as:

- (a) Voltage 230 volts – Single phase/ 415 V 3 phase ($\pm 10\%$)
(b) Frequency 50 Hz. ($\pm 10\%$)

(xvi) Site preparation and installation

The Purchaser is solely responsible for the construction of the equipment sites in compliance with the technical and environmental specifications defined by the Bidder. The Purchaser will designate the installation sites before the scheduled installation date to allow the Bidder to perform a site inspection to verify the appropriateness of the sites before the installation of the Equipment, if required. The Bidder shall inform the purchaser about the site preparation, if any, needed for installation, of the goods at the purchaser's site immediately after notification of Award / Purchase Order / Agreement.

(B.) SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

GCC 1.1(xii)	The Purchaser is: The Director, MNNIT, Allahabad.
GCC 1.1(xiii)	The Final Destination is: Motilal Nehru National Institute of Technology, Allahabad-211004 (India).
GCC 16.1	<p>Details of Shipping and other Documents to be furnished by the Bidder are:</p> <p>(i) For Goods being offered from India</p> <p>Within 24 hours of dispatch, the Bidder shall notify the purchaser the complete details of dispatch and also supply following documents by registered post / speed post and copies thereof by FAX.</p> <ol style="list-style-type: none"> Two copies of Bidder's Invoice indicating, <i>inter-alia</i> description and specification of the goods, quantity, unit price, total value; Packing list; Certificate of country of origin; Insurance certificate, if required under the contract; Railway receipt/Consignment note; Manufacturer's guarantee certificate and in-house inspection certificate; Inspection certificate issued by purchaser's inspector, if any and Any other document(s) as and when required in terms of the contract. <p>Note:</p> <ol style="list-style-type: none"> The nomenclature used for the item description in the invoices(s), packing list(s) and the delivery note(s) etc. should be identical to that used in the contract. The dispatch particulars including the name of the transporter should also be mentioned in the Invoice(s) The above documents should be received by the Purchaser before arrival of the Goods and, if not received, the Bidder will be responsible for any consequent expenses
GCC 22.1	<p>The method and conditions of payment to be made to the Bidder under this Contract shall be as follows:</p> <p>Payment for Services offered from India:</p> <p>Payment of foreign currency portion shall normally be made in the currency of contract in the following manner:</p> <p>Payment Terms: Quarterly Payment will be made after end of each quarter after successful completion of service.</p>
GCC 34.1	The place of jurisdiction is Allahabad, India

(iii) CHAPTER-3
SPECIFIC TECHNICAL TERMS & CONDITIONS (STC),
SPECIFICATIONS & COMPLIANCE DETAILS

Specific Technical Conditions (STC), detailed technical specifications and Compliance Details are as follows:

Sl. No.	Name of Item	Technical Specifications, for equipment offered by the Bidder (A)	Compliance with Reference to equipment offered by the Bidder (B)	Compliance Statement for Specific Technical Terms and Conditions (C)
1.	AMC of Campus-wide networking devices (Including active & passive components) for 3-years.	Annexure: A-1	Annexure: B-1	Annexure: C
2.	AMC of HP Proliant ML370G5 Servers (Including Application support) for 3-years.	Annexure: A-2	Annexure: B-2	
3.	AMC of Cisco 3845 Routers (Including Hardware & Configuration support) for 3-years.	Annexure: A-3	Annexure: B-3	

(A.) SPECIFIC TECHNICAL TERMS & CONDITIONS (STC)

Please find enclosed herewith the technical terms & conditions to be made compliant with:

1. The Bidder/Tenderer is required to maintain the items as per detailed specifications given in **Annexure: A-1, Annexure: A-2 and Annexure: A-3** on comprehensive basis.
2. The offers will be processed as 'Two-Parts tendering processes. The first part is Technical-Bid (consisting of documentary evidence to prove the eligibility of the bidder **WITHOUT** the price bids) and second part consisting of ONLY PRICE bids. All the technical terms and conditions of the offer must be mentioned in the technical proposal and no additional terms will be accepted at a later stage. They should also submit the **Technical Compliance Table** for these items, as given in **Annexure: B-1, Annexure: B-2 and Annexure: B-3**.
3. Bidders/Tenderers are required to note that they should substantiate the compliance statement, as given in **Annexure: B-1, Annexure: B-2 and Annexure: B-3** with necessary and relevant documents, wherever applicable. They should not merely write a "Yes" or "No" in the "Bidder/Tenderer's Response" column but bring out salient features/limitations of their proposed services.
4. The Bidder/Tenderer is required to quote for three years comprehensive maintenance of network equipment, passive components and servers with application software for all the hardware systems and software as listed in **Annexure: A-1, Annexure: A-2 and Annexure: A-3** along with compliance of the terms and conditions.
5. The Bidder/Tenderer may be required to give their technical presentation of their offered services as part of the technical qualification criteria. Bidders/Tenderers should ensure full compliance to all the requirement/specification mentioned in these documents.
6. The Bidder/Tenderer should submit the copies of Purchase Orders and completion certificates from the customers and other legal documents to prove the technical compliance of the bidder as part of technical proposal.
7. **Payment Terms:** Quarterly Payment will be made after end of each quarter after successful completion of service.
8. The entire responsibility of comprehensive maintenance of the equipment listed in **Annexure: A-1, Annexure: A-2 and Annexure: A-3** will be of the Bidder/Tenderer to make all the systems 24*7*365 functional.
9. The Bidder/Tenderer should provide the following mandatory information:
 - i. Bidder/Tenderer must provide the information on the similar services offered in last 5 years. Bidder/Tenderer must submit satisfactory documentary proof from end-user.
 - ii. List of Organizations/Customers dealt by them with respect to above point no. (i).
 - iii. Latest copy of Income Tax Return Form and PAN number, as per government norms.
 - iv. Copy of Registration of Firm with CST/GST Nos.
 - v. List of all past services offered of such similar equipment's and their satisfactory performance certified by their users.
10. The Bidder/Tenderer must be a System Integrator having a experience of maintaining HP, CISCO, Enterasys and Tyco equipment's for more than five years. Attach the details of such services for the preceding five years.
11. The bidder should have an experience of maintaining HP, CISCO, Enterasys and Tyco items, to reputed Indian organizations, especially NITs/ IITs/ Central Universities etc. with atleast one of the projects currently running in Uttar Pradesh consisting of Hp Servers and Cisco& Enterasys Switches. Attach proof for the same with complete details consisting of customer location, address and contact numbers. The 'manufacture's authorization from (MAF)' each of the product quoted should be submitted in the enclosed format.
12. Experience of maintaining both CISCO **AND** Enterasys network equipment's for more than 5 years is must and any deviation / exception will result in disqualification.
13. The principal Tenderer should have 03 local offices in Uttar Pradesh.
14. The bidder/tenderer **should not be blacklisted** by any of the NITs/ IITs/ Central Universities etc. till the date of submission of this bid.
15. The bidder will have to submit an undertaking stating that they will NOT be outsourcing any work specified in this tender document to any other party. In case the bidder found violating this condition in future this contract will be terminated with immediate effect and a penalty will be imposed.
16. The principal of the bidder/tenderer should have a 24 x 7 technical assistance center in Uttar Pradesh and the bidder must have service centers of their own in Lucknow/Allahabad with engineers qualified to handle the repair & maintenance work. CVs of available staff have to be attached with Technical Bid.
17. **Manpower requirement**

- The Bidder should depute at least 2 engineers competent enough to maintain all the network devices and servers (DNS& Proxy) in a shift of 8 hours, i.e. total no. of engineers required in 24 hours is 6. The availability of minimum two competent engineers should be ensured for 24x7.
18. The bidder should have sufficient number of CCNA and CCNP certified engineer in or around Allahabad. Bidder should have CCIE and Security specialist to take care of L3 level support. Bidder should attach CVs of the persons having the above mentioned certifications.
 19. The engineers provided should be on company's payroll for atleast 2 years.
 20. The principal of the bidder/tenderer should have annual average turnover, for last three financial years, of at least 2.0 Crores per annum and should have at least(minimum) 3 support centers in Uttar Pradesh, to service/replace the faulty equipment within a time frame of 48 hours. The principal Tenderer should also have the valid sales tax registration number for the logistic support center in Uttar Pradesh for spare and replenishment.
 21. All the complaints will be attended within 4 hours and the bidder will have to ensure minimum uptime of 95% in a month and 97% in one year. The uptime will be calculated in number of days in a year and number of hours in a day.
 22. Compliance to above Specific Technical Conditions (points 1-21), given as **Annexure: C**, will be considered for overall Technical evaluation of the bid and **non-compliance of any of the above technical terms & conditions/specifications will turn into rejection of the Bid.**

(B.) SCOPE OF WORK

The work includes the following:

- Comprehensive Maintenance of Active networking equipment which includes preventive and remedial maintenance of the active network components. It will also include supply and replacement of parts as and when required.
- Comprehensive Maintenance of Passive networking components includes supply and replacement of passive networking components as and when required.
- Maintenance of Proxy & DNS Servers including application support.
- Quarterly Preventive Maintenance of all of the equipment listed in **Annexure: A-1, Annexure: A-2 and Annexure: A-3.**
- All the devices/components mentioned in **Annexure: A-1, Annexure: A-2 and Annexure: A-3** should be functional 24*7*365 days and the bidder/tenderer would be responsible for the same.

Place:

Date:

Signature and seal of the Manufacturer/Bidder

(C.) ANNEXURE: A1
TECHNICAL SPECIFICATIONS FOR Campus-Wide Networking
Devices

S.N.	Location	Sub-Location	Description of Device	Quantity		No. of Nodes	UTP Type & Length	Wireless Access Points	
				In AMC	In Warranty				
1	Computer Centre	GF	Cisco Catalyst 6509E Core Switch	01		48	2000 Cat6	01	
			Cisco Catalyst 2960 Access Switch	04	01	120	3500 Cat5e & 1200 Cat6		
			D-Link 1024R+ Access Switch	11		200	5000 Cat5e		
			Enterasys VH-S72BNDL Bundle Switch	01		72	2800 Cat5e		
			Enterasys VH-2402S Access Switch	14		100	4000 Cat5e		
			Cabletron SSR2000 Smart Switch Router	05		10	100 Cat5e		
			D-Link Multimode Convertor	07		NIL	NIL		
			D-Link Single mode Convertor	08		NIL	NIL		
		FF	Enterasys VH-S72BNDL Bundle Switch	01		72	2800 Cat5e		
			Cabletron SSR2000 Smart Switch Router	01		NIL	NIL		
		SF	Cabletron SSR2000 Smart Switch Router	01		NIL	NIL		
			Cisco Catalyst 2960 Access Switch	06		180	7200 Cat5e		
		TF	Cisco Catalyst 2960 Access Switch	07		180	7200 Cat5e		
2	Admin Building	Panel Room	Cisco Catalyst 2960 Access Switch	01	05	140	5000 Cat5e and 4000 Cat6	04	
			D-Link 1024D Access Switch	01		22	1200 Cat5e		
			D-Link Single mode Convertor	01		NIL	NIL		
3	Academic Campus	CSED GF	Cisco Catalyst 4503 Distribution Switch	02		48	1000 Cat5e & 2000 Cat6	02	
			Cisco Catalyst 2960 Access Switch	10		92	2700 Cat5e		
			Enterasys VH-2402S Access Switch	01		24	800 Cat5e		
			D-Link 1024D Access Switch	01		24	500 Cat5e		
		CSED FF	Cisco Catalyst 2960 Access Switch	04		96	3500 Cat5e		
			Enterasys VH-2402S Access Switch	01		20	200 Cat5e		
		Elx Communication Lab	Cisco Catalyst 2960 24 port Switch	01		24	800 Cat5e	01	
			Enterasys VH-S72BNDL 72 port Bundle Switch	01		72	2200 Cat6		
		Elx Computer Arc Lab	Enterasys VH-2402S Access Switch	01		24	700 Cat5e		
			HCL Access Switch	01		24	500 Cat5e		
		Elx Computer Lab	Enterasys VH-2402S Access Switch	01		24	400 Cat5e		
		Elx PCB Lab	Enterasys VH-2402S Access Switch	01		24	700 Cat5e		
		Elx Param Lab	Enterasys VH-2402S Access Switch	02		48	1000 Cat5e		
			D-Link 1024R+ Access Switch	01		24	500 Cat5e		
		Elx Signal Processing Lab	Enterasys VH-2402S 24 port Switch	01		24	500 Cat5e		
			Cisco Catalyst 2960 24 port Switch		01	24	400 Cat5e		
		Elx Power Electronics	Enterasys VH-2402S 24 port Switch	01		20	600 Cat5e	01	
			Cisco Catalyst 2960 24 port Switch		01	22	1000 Cat6		
			D-Link DES-1024R+ 24 port Switch	01		22	500 Cat5e		
			D-Link DES-1024D 24 port Switch	01		20	500 Cat5e		
		CIR Lab.	Cisco Catalyst 2960 24 port Switch	01		20	400 Cat6		
		Mathematics Dept.	Enterasys VH-2402S 24 port Switch	01		24	1000 Cat5e		
			D-Link DES-1024D 24 port Switch	01		20	600 Cat5e		
		HSS Dept.	D-Link DES-1024R+ 24 port Switch	02		45	1000 Cat5e		
		MED Office	Enterasys VH-2402S 24 port Switch	01		24	1000 Cat5e	02	
		MED CAD Lab	Cabletron SSR2000 Smart Switch Router	01		05	100 Cat5e		
			Enterasys VH-2402S 24 port Switch	01		24	600 Cat5e		
			D-Link DES-1024R+ 24 port Switch	01		20	600 Cat5e		
			D-Link Multimode Convertor	01		NIL	NIL		
		PLM Lab	Enterasys VH-2402S 24 port Switch	02		48	1400 Cat6		
		MED Library	Enterasys VH-2402S 24 port Switch	01		20	600 Cat5e		
		MED Computational Research Lab	Enterasys VH-S48BNDL 48 port Bundle Switch	01		48	1000 Cat6		
		MED Machine Lab	D-Link DES-1024R+ 24 port Switch	01		20	400 Cat5e & 300 Cat6		
			D-Link Multimode Convertor	01		NIL	NIL		
		MED Mechatronics Lab	Enterasys VH-2402S 24 port Switch	01		24	700 Cat6		
		AMD Office	Enterasys VH-2402S 24 port Switch	01		24	900 Cat5e		01
		Computer Lab, AMD	Cisco Catalyst 2960 24 port Switch	01		24	800 Cat6		
			Enterasys VH-2402S 24 port Switch	01		20	500 Cat5e		
		AMD, Anuj Jain's Chamber	Enterasys VH-2402S 24 port Switch	01		24	800 Cat5e		
		DST-FIST Lab	Enterasys VH-2402S 24 port Switch	02		48	500 Cat5e & 1000 Cat6		
Compressible Flow Lab	Cisco Catalyst 2960 24 port Switch		01	24	1200 Cat6				
	Enterasys VH-S48BNDL 48 port Bundle Switch	01		45	1500 Cat5e				
	Civil CAD Lab					01			

		Survey Lab	Enterasys VH-2402S 24 port Switch	01		20	600 Cat5e	
		Geo-tech Lab	Enterasys VH-2402S 24 port Switch	01		20	800 Cat5e	
		Transportation Lab	D-Link DES-1024R+ 24 port Switch	01		22	600 Cat5e	
			D-Link Single mode Convertor	01			NIL	NIL
		GIS Lab	Enterasys VH-2402S 24 port Switch	01		24	1000 Cat5e	
			D-Link DES-1024R+ 24 port Switch	01		22	600 Cat5e	
			D-Link DES-1024D 24 port Switch	01		22	400 Cat5e	
		EED Simulation Lab	Enterasys VH-2402S 24 port Switch	01		24	1000 Cat5e	
			D-Link DES-1024R+ 24 port Switch	01		24	600 Cat5e	
		EED VI Lab	Enterasys VH-2402S 24 port Switch	02		45	1200 Cat6	
		Research Scholar Room, EED	Enterasys VH-2402S 24 port Switch	01		24	500 Cat5e	
		SMS Dept.	Enterasys VH-S72BNDL 72 port Bundle Switch	01		72	2500 Cat5e	01
			D-Link DES-1024R+ 24 port Switch	01		20	500 Cat5e	
			D-Link DES-1024D 24 port Switch	03		72	2000 Cat5e	
		Biotechnology Dept.	Cisco Catalyst 2960 24 port Switch	01		20	600 Cat6	01
			Enterasys VH-2402S 24 port Switch	01		24	1000 Cat5e	
			D-Link DES-1024R+ 24 port Switch	01		20	800 Cat5e	
4	Central Library	Central Library	Enterasys VH-S48BNDL 48 port Bundle Switch	01		45	1000 Cat5e & 600 Cat6	
5	Dean Academics	GF	D-Link DES-1024D 24 port Switch	01		20	300 Cat5e	01
			HCL 24 port Switch	01		10	200 Cat5e	
			Cisco Catalyst 2960 24 port Switch	01	01	24	500 Cat6	
			Enterasys VH-2402S 24 port Switch	01		20	500 Cat5e	
6	Design Centre	GF	Enterasys VH-2402S 24 port Switch	01		24	1000 Cat5e	01
			Digisol 24 port Switch	03		72	1500 Cat6	
			Enterasys VH-2402S 24 port Switch	01		24	600 Cat5e	
		FF	D-Link DES-1024R+ 24 port Switch	01		20	500 Cat5e	
7	MP Hall		Office	D-Link Multimode Convertor	01		10	100 Cat5e
8	Lecture Hall	Office	D-Link DES-1024R+ 24 port Switch	01		20	700 Cat5e	
			D-Link Single mode Convertor	01			NIL	NIL
9	Seminar Hall	Office	D-Link Single mode Convertor	01		01	50 Cat5e	
10	Student Activity Centre (SAC)	Office	Cisco Catalyst 4503 Distribution Switch	01		20	600 Cat6	
11	Staff Colony	EDC	Cisco Catalyst 4506 Distribution Switch	01		15	500 Cat6	02
			Cisco Catalyst 2960 24 port Switch		01	20	700 Cat6	
		Residential Blocks(A,B,C,D,G & W)	Cisco Catalyst 2960 24 port Switch	13		243	15500 Cat6	04
		Dispensary	Cisco Catalyst 2960 24 port Switch	01		24	800 Cat5e	
		Bachelor Flats	Cisco Catalyst 2960 24 port Switch	01		15	400 Cat6	02
		International House-A	Cisco Catalyst 2960 24 port Switch		01	22	900 Cat5e	
			HCL Switch 24 port	02		45	1600 Cat5e	
		International House-B	Cisco Catalyst 2960 24 port Switch		03	70	2600 Cat5e	
12	Student Hostels	PG Hostel	Enterasys VH-2402S 24 port Switch	01		24	800 Cat5e	
			D-Link DES-1024R+ 24 port Switch	10		215	9000 Cat5e	
		Patel Hostel	Cisco Catalyst 2960 24 port Switch	02		40	1800 Cat5e	
			D-Link DES-1024R+ 24 port Switch	13		307	12000 Cat5e	
		Tilak Hostel	D-Link DES-1024D 24 port Switch	03		72	2500 Cat5e	
			Cisco Catalyst 2960 24 port Switch	02		40	1800 Cat5e	
		Malviya Hostel	D-Link DES-1024R+ 24 port Switch	13		307	12000 Cat5e	
			D-Link DES-1024D 24 port Switch	03		72	2500 Cat5e	
		PD Tandon Hostel	Cisco Catalyst 2960 24 port Switch	02		40	1800 Cat5e	
			D-Link DES-1024R+ 24 port Switch	15		355	13550 Cat5e	
		KN Girls Hostel	D-Link DES-1024D 24 port Switch	02		48	2000 Cat5e	
			Cisco Catalyst 2960 24 port Switch	02		40	1800 Cat5e	
		SN Girls Hostel	D-Link DES-1024R+ 24 port Switch	15		355	14400 Cat5e	
			D-Link DES-1024D 24 port Switch	02		48	2000 Cat5e	
		Raman Hostel	Cisco Catalyst 2960 24 port	01		22	800 Cat5e	
			D-Link 1024R+ 24 port	12		259	11000 Cat5e	
		RN Tagore Hostel	Cisco Catalyst 2960 24 port	01		20	200 Cat5e & 400 Cat6	
			D-Link 1024R+ 24 port	01		22	600 Cat5e	
		RN Tagore Hostel	HCL Switch	01		22	600 Cat5e	
			D-Link 1024R+ 24 port	15		325	14650 Cat5e	
			Cisco Catalyst 2960 24 port	02		42	1200 Cat5e & 300 Cat6	
		RN Tagore Hostel	D-Link 1024R+ 24 port	08		182	7000 Cat5e	
			Enterasys VH-2402S 24 port	02		46	2000 Cat6	
	Total Numbers			307	15	6537	211450 Cat5e & 44000 Cat6	25

Summary: Annexure (A1)

Detailed Description of the Active Components:

S.No	Item Description	Qty
1	Core Switch WS-C6509-E @ CC (Single Supervisor, 4*10Gb Ports, 30*1000BaseLX ports, 18*1000BaseSX ports & 1*48x 10/100/1000 Mbps Ethernet Ports)	1
2	Distribution Switch WS-C4503 @ CSED (Single Supervisor, 2*10Gb Ports, 2*24x10/100/1000Mbps Ethernet Ports)	1
3	Distribution Switch WS-C4503 @ SAC (Single Supervisor, 2*10Gb Ports, 4*1000BaseSX Ports, 2*1000BaseLX ports, 1*24x10/100/1000Mbps Ethernet Ports)	2
4	Distribution Switch WS-C4503 @ EDC (Single Supervisor, 2*10Gb Ports, 3*1000BaseSX Ports, 15*1000BaseLX ports, 1*24x10/100/1000Mbps Ethernet Ports)	1
5	Access Switch Type A WS-C2960-24TC-L (24 Ports 10/100 with 1x1000Base SX Uplinks)	44
6	Access Switch Type A WS-C2960-24TC-L (24 Ports 10/100 with 2x1000Base LX Uplinks)	19
7	Cabletron SSR2000 with 2 port LX Card and 8 port FX Card	2
8	Cabletron SSR2000 with 2 port SX Card	6
9	Enterasys 24 port Switch VH2402S	11
10	Enterasys 24 port Switch VH-2402S with 1 port LX Card	10
11	Enterasys 24 port Switch VH-2402S with 1 port SX Card	12
12	Enterasys 24 port Switch VH-2402S with 1 port FX Card	16
13	Enterasys 48 port Bundle Switch VH-S48BNDL	03
14	Enterasys 72 port Bundle Switch VH-S72BNDL	04
15	D-Link 1024R+ Fast Ethernet 24 port Switch	144
16	D-Link MM Convertor	10
17	D-Link SM Convertor	12

Devices under Warranty:

- * Cisco Access Switches 2960 (Qty-15) Will be covered in AMC from 01/10/2013.

Devices under AMC:

- * Cisco Devices:
 - Core Switch 6509 (Qty-01)
 - Distribution Switch 4506 (Qty-01)
 - Distribution Switch 4503 (Qty-03)
 - Access Switches 2960 (Qty-63)
- * Enterasys Devices:
 - 24 port Access Switch 2402S (Qty-49)
 - 48 port Bundle Switch S48BNDL (Qty-03)
 - 72 port Bundle Switch S72BNDL (Qty-04)
 - Cabletron SSR2000 Switch (Qty-08)
- * D-Link Devices:
 - 24 port Access Switch 1024R+ (Qty-144)
 - Multimode Convertors (Qty-10)
 - Single mode Convertors (Qty-12)
 - Digisol Access Switch (Qty-03)
 - HCL Access Switch (Qty-06)
 - WAP of different make (Qty-25)
- * Passive Components:
 - Nodes (Qty-6537 approx)
 - UTP Cat5e (Qty- 211450mts)
 - UTP Cat6 (Qty- 44000mts)
 - OFC (Qty- 20000mts)

(D.) ANNEXURE: A2
TECHNICAL SPECIFICATIONS FOR HP ML370G5 SERVER

S.N.	Location	Type of Service	Description of Device	Qty
1	Computer Centre	Complete Hardware Support including replacement of parts, modules, drives etc as when required.	Hp ML370G5 Server with Application Support- Processor: Intel Xeon; quad-core 3.0 GHz/1333MHz Number of processors: 1 Cache: Up to 12 MB Level 2 (L2) Chipset: Intel 5000P Memory: 8 GB PC2-5300, Expandable up to 64GB Network controller: 2 NC373i Multifunction Gigabit Network Adapters Storage: 4x300GB 10K HS SAS HDD8 Graphics: ATI ES1000, 32 MB Form factor: 5U tower Operating systems: Redhat/Centos 5.6 64bit Power Supply: Redundant power supply. 2-Button Optical Scroll Mouse, Keyboard, 17" TFT Monitor.	04
2		Complete Application Support	Application Support for Proxy Servers Squid Based(No's 02): <ul style="list-style-type: none"> • Monitoring of logs on Proxy, archiving the logs. • Throughput for web access on LAN. • Implementation of URL Filtering. • Internet access control. • Firewall & network security. • Any other services required for successful running of mail services and usage by users. Application Support for DNS Servers(No's 02): <ul style="list-style-type: none"> • Domain Resolution. • Lookup for Internet hosts. 	

(E.) ANNEXURE: A3
TECHNICAL SPECIFICATIONS FOR CISCO 3845 ROUTER

S.N.	Location	Type of Support	Description of Device	Qty
1	Computer Centre	Complete Hardware Support including replacement of parts, modules, cards etc as when required.	CISCO 3845 Router- Integrated services router with two Gigabit Ethernet fixed LAN ports, one SFP slot, four NMEs, four HWICs, two AIM slots, four PVDM slots Cisco IP Base software, and AC power supply.	02
2		Configuration Support	Configuration/Reconfiguration complete support.	

(F.) ANNEXURE: B1
BIDDER'S COMPLIANCE STATEMENT FOR ANNEXURE: A1

Sl. No.	Compliance Statement for Specific Technical Terms and Conditions	Tenderer/Bidder's Response
1.	Is the Bidder/Tenderer ready to maintain the Items as per detailed specifications given in Annexure: A1?	
2.	Has the Bidder/Tenderer quoted for three years comprehensive maintenance of network equipments as listed in Annexure: A-1 along with compliance of the terms and conditions?	
3.	Has the Bidder/Tenderer understood all the items as well as specifications mentioned in Annexure: A1 and no such additional terms & conditions from the Bidder/Tenderer will be accepted, at a later stage?	
4.	Has the Bidder/Tenderer substantiated the Compliance Statement, with necessary and relevant documents, wherever applicable?	
5.	The Bidder/Tenderer should write a "Yes" or "No" in the "Compliance" column and should also bring out salient features/limitations of their proposed respective Solution.	
6.	Has the Bidder/Tenderer provided acceptance for on-site comprehensive support for three (3) years for all the Items as per Annexure: A1?	
7.	The Bidder/Tenderer should note that the spares used in the replacements/repairs supplied by them should be of the same model and manufacturer as the existing network devices installed in the entire campus as per Annexure: A1. No other brand is permissible. Does the Tenderer agree to the condition?	
8.	Has the Bidder/Tenderer provided Original copy of latest, currently dated, authorization letter from parent or OEM, which should address authorization to submit this bid, provide system/spare parts to MNNIT and maintenance support for a minimum period of three (3) years from the date of award of AMC.	
9.	Does the Tenderer agree that all the technical terms and conditions of the offer must be mentioned in the technical proposal and no additional terms will be accepted at a later stage?	
10.	The Bidder/Tenderer may be required to give their technical presentation of their offered services as part of the technical qualification criteria. Does the Bidder/Tenderer agree to the above condition? Bidders/Tenderers should ensure full compliance to all the requirement/specification mentioned in these documents.	
11.	Is the Bidder/Tenderer ready to maintain the Items as per Annexure: A1 at MNNIT and integrate the MNNIT existing hardware with the Complete Solution and its associated systems, devices and software?	
12.	Is the Bidder/Tenderer ready to give their technical presentation of the Items as part of the technical qualification criteria?	
13.	Does the Bidder/Tenderer ensure full compliance to all the requirement/specification mentioned in these documents?	
14.	Has the Tenderer attached all the proofs required in the RFP?	
15.	Is the Bidder/Tenderer ready to provide proofs (in originals) of any of the contents as per RFP to MNNIT when asked?	
16.	The Bidder/Tenderer should submit the copies of Purchase Orders and completion certificates from the customers and other legal documents to prove the technical compliance of the bidder as part of technical proposal. Has the Bidder/Tenderer submitted the same?	
17.	Has the Bidder/Tenderer submitted along with the technical proposal, the detailed list of Bill of Materials (BoM) and has bring out clearly that the Items, as per the BoM submitted will be satisfying all the requirements listed in the technical specifications?	
18.	Has the Bidder/Tenderer given detailed justification on how the performance of the services is going to be achieved by the manpower proposed with the submitted BoM? Bidder may also depute more manpower if it is required to meet the conditions.	
19.	Payment Terms: Does the Bidder/Tenderer agree the payment terms that MNNIT will give payment on Quarterly basis at the end of each quarter after successful completion of service?	
20.	Does the Bidder/Tenderer agree the Penalty Clause 27 in GCC?	
21.	Has the Bidder/Tenderer inevitably included the Bill of Material, without the prices, for the Items, along with technical proposal?	

22.	Does the Bidder/Tenderer agree that the services/spares as a result of replacement/repairs will be provided at MNNIT site?	
23.	Does the Bidder/Tenderer agree that they will be entire responsible to maintain the current performance of the Items as per Annexure: A1?	
24.	Is the Bidder/Tenderer a System Integrator having an experience of maintaining CISCO, Enterasys, Cabletron and D-Link active components (L-2, L-3 switches and convertors) for more than five years? Attach the details of such services for the preceding five years.	
25.	Is the Bidder/Tenderer a System Integrator having an experience of maintaining Tyco/AMP and D-Link Passive components for more than five years? Attach the details of such services for the preceding five years.	
26.	The bidder should have an experience of maintaining CISCO, Enterasys and Tyco items, to reputed Indian organizations, especially NITs/ IITs/ Central Universities etc. with at least one of the projects currently running in Uttar Pradesh consisting of both Cisco and Enterasys Switches. Attach proof for the same with complete details consisting of customer location, address and contact numbers. Has the bidder attached the proof as required above?	
27.	Has the Bidder/Tenderer attached the 'manufacture's authorization from (MAF)' for each of the product – Cisco, Enterasys, D-Link and Tyco in the enclosed format?	
28.	Does the Bidder/Tenderer agree to resolve all issues related to compatibility of hardware devices, drivers and other system software?	
29.	Does the Bidder/Tenderer agreeing to provide necessary required/relevant cables, connectors, converters, power equipments, and whatever is required for maintenance/preventive maintenance of the Items as per Annexure: A1?	
30.	Does the principal Tenderer have local offices in Uttar Pradesh as required in the RFP?	
31.	Will the Bidder/Tenderer provide onsite competent service engineers for technical support, operation & maintenance to all the Items mentioned in Annexure: A1?	
32.	Is the service engineer provided by Bidder/Tenderer in its payroll for at least two years? Submit proof for the same.	
33.	Is the service engineer having OEM certifications to operate and maintain the devices supplied? CVs of available staff have to be attached with Technical Bid.	
34.	The bidder should have sufficient number of CCNA and CCNP certified engineer in or around Allahabad. Bidder should have CCIE and Security specialist to take care of L3 level support. Bidder should attach CVs of the persons having the above mentioned certifications. Does the bidder qualify the above mentioned criteria and have submitted the proofs?	
35.	Has the Bidder/Tenderer attached the following mandatory information alongwith this technical bid: <ul style="list-style-type: none"> i. Bidder/Tenderer must provide the information on the similar services offered in last 5 years. Bidder/Tenderer must submit satisfactory documentary proof from end-user. ii. List of Organizations/Customers dealt by them with respect to above point no. (i). iii. Latest copy of Income Tax Return Form and PAN number, as per government norms. iv. Copy of Registration of Firm with CST/GST Nos. v. List of all past services offered of such similar equipments and their satisfactory performance certified by their users. 	
36.	Does the principal of the bidder/tenderer have annual average turnover, for last three financial years, of at least 2.0 Crores per annum?	
37.	Does the principal of the bidder/tenderer has at least 3 support centers in Uttar Pradesh and are they capable to service/replace the faulty equipment within a time frame of 48 hours?	
38.	Does the principal Tenderer have the valid sales tax registration number for the logistic support center in Uttar Pradesh for spare and replenishment?	
39.	Has the bidder/tenderer ever been blacklisted by any of the NITs/ IITs/ Central Universities etc. till the date of submission of this bid?	
40.	Does the Bidder/Tenderer have experience of maintaining both CISCO AND Enterasys network equipments?	
41.	Does the Bidder/Tenderer agree that Compliance to above Technical Term & Conditions (points 1-40), given as Annexure-B1, will be considered for overall evaluation of the bid and non-compliance of any of the above technical terms & conditions/specifications may turn into rejection of the Bid?	

(G.) ANNEXURE: B2
BIDDER'S COMPLIANCE STATEMENT FOR ANNEXURE: A2

	Compliance Statement for Specific Technical Terms and Conditions	Tenderer/Bidder's Response
1.	Is the Bidder/Tenderer ready to maintain the Items as per detailed specifications given in Annexure: A2?	
2.	Has the Bidder/Tenderer quoted for three years comprehensive maintenance of equipments as listed in Annexure: A-2 along with compliance of the terms and conditions.	
3.	Has the Bidder/Tenderer understood all the items as well as specifications mentioned in Annexure: A2 and no such additional terms & conditions from the Bidder/Tenderer will be accepted, at a later stage?	
4.	Has the Bidder/Tenderer substantiated the Compliance Statement, with necessary and relevant documents, wherever applicable?	
5.	The Bidder/Tenderer should write a "Yes" or "No" in the "Compliance" column and should also bring out salient features/limitations of their proposed respective Solution.	
6.	Has the Bidder/Tenderer provided acceptance for on-site comprehensive support for three (3) years for all the Items as per Annexure: A2?	
7.	The Bidder/Tenderer should note that the spares used in the replacements/repairs supplied by them should be of the same model and manufacturer as the existing devices installed in the MNNIT campus as per Annexure: A2. No other brand is permissible. Does the Tenderer agree to the condition?	
8.	Has the Bidder/Tenderer provided Original copy of latest, currently dated, authorization letter from parent or OEM, which should address authorization to submit this bid, provide system/spare parts to MNNIT and maintenance support for a minimum period of three (3) years from the date of award of AMC.	
9.	Does the Tenderer agree that all the technical terms and conditions of the offer must be mentioned in the technical proposal and no additional terms will be accepted at a later stage?	
10.	The Bidder/Tenderer may be required to give their technical presentation of their offered services as part of the technical qualification criteria. Does the Bidder/Tenderer agree to the above condition? Bidders/Tenderers should ensure full compliance to all the requirement/specification mentioned in these documents.	
11.	Is the Bidder/Tenderer ready to maintain the Items as per Annexure: A2 at MNNIT and integrate the MNNIT existing servers with the Complete Solution and its associated systems, devices and software?	
12.	Is the Bidder/Tenderer ready to give their technical presentation of the Items as part of the technical qualification criteria?	
13.	Does the Bidder/Tenderer ensure full compliance to all the requirement/specification mentioned in these documents?	
14.	Has the Tenderer attached all the proofs required in the RFP?	
15.	Is the Bidder/Tenderer ready to provide proofs (in originals) of any of the contents as per RFP to MNNIT when asked?	
16.	The Bidder/Tenderer should submit the copies of Purchase Orders and completion certificates from the customers and other legal documents to prove the technical compliance of the bidder as part of technical proposal. Has the Bidder/Tenderer submitted the same?	
17.	Has the Bidder/Tenderer submitted along with the technical proposal, the detailed list of Bill of Materials (BoM) and has bring out clearly that the Items, as per the BoM submitted will be satisfying all the requirements listed in the technical specifications?	
18.	Has the Bidder/Tenderer given detailed justification on how the performance of the services is going to be achieved by the manpower proposed with the submitted BoM? Bidder may also depute more manpower if it is required to meet the conditions.	
19.	Payment Terms: Does the Bidder/Tenderer agree the payment terms that MNNIT will give payment on Quarterly basis at the end of each quarter after successful completion of service?	
20.	Does the Bidder/Tenderer agree the Penalty Clause 27 in GCC?	
21.	Has the Bidder/Tenderer inevitably included the Bill of Material, without the prices, for the Items, along with technical proposal?	

22.	Does the Bidder/Tenderer agree that the services/spares as a result of replacement/repairs will be provided at MNNIT site?	
23.	Does the Bidder/Tenderer agree that they will be entire responsible to maintain the current performance of the Items as per Annexure: A2?	
24.	Is the Bidder/Tenderer a System Integrator having an experience of maintaining Hp Servers for more than five years? Attach the details of such services for the preceding five years.	
25.	Is the Bidder/Tenderer a System Integrator having an experience of maintaining other make- Sun/Dell/IBM/Acer etc for more than five years? Attach the details of such services for the preceding five years.	
26.	The bidder should have an experience of maintaining Sun/Dell/IBM/Hp/Acer servers along with support to reputed Indian organizations, especially NITs/ IITs/ Central Universities etc. with at least one of the projects currently running in Uttar Pradesh consisting of IBM/Hp Servers. Attach proof for the same with complete details consisting of customer location, address and contact numbers. Has the bidder attached the proof as required above?	
27.	Has the Bidder/Tenderer attached the 'manufacture's authorization form (MAF)' from Hp in the enclosed format?	
28.	Does the Bidder/Tenderer agree to resolve all issues related to compatibility of hardware devices, drivers and other system software?	
29.	Does the Bidder/Tenderer agreeing to provide necessary required/relevant cables, connectors, converters, power equipments, and whatever is required for maintenance/preventive maintenance of the Items as per Annexure: A2?	
30.	Does the principal Tenderer have local offices in Uttar Pradesh as required in the RFP?	
31.	Will the Bidder/Tenderer provide onsite competent service engineers for technical support, operation & maintenance to all the Items mentioned in Annexure: A2?	
32.	Is the service engineer provided by Bidder/Tenderer in its payroll for at least two years? Submit proof for the same.	
33.	Is the service engineer having OEM certifications to operate and maintain the devices supplied? CVs of available staff have to be attached with Technical Bid.	
34.	The bidder should have sufficient number of certified engineers in or around Allahabad. Bidder should have server specialists to take care of L3 level support. Bidder should attach CVs of the persons having the above mentioned certifications. Does the bidder qualify the above mentioned criteria and have submitted the proofs?	
35.	Has the Bidder/Tenderer attached the following mandatory information along with this technical bid: <ul style="list-style-type: none"> i. Bidder/Tenderer must provide the information on the similar services offered in last 5 years. Bidder/Tenderer must submit satisfactory documentary proof from end-user. ii. List of Organizations/Customers dealt by them with respect to above point no. (i). iii. Latest copy of Income Tax Return Form and PAN number, as per government norms. iv. Copy of Registration of Firm with CST/GST Nos. v. List of all past services offered of such similar equipments and their satisfactory performance certified by their users. 	
36.	Does the principal of the bidder/tenderer have annual average turnover, for last three financial years, of at least 2.0 Crores per annum?	
37.	Does the principal of the bidder/tenderer have at least 3 support centers in Uttar Pradesh and are they capable to service/replace the faulty equipment within a time frame of 48 hours?	
38.	Does the principal Tenderer have the valid sales tax registration number for the logistic support center in Uttar Pradesh for spare and replenishment?	
39.	Has the bidder/tenderer ever been blacklisted by any of the NITs/ IITs/ Central Universities etc. till the date of submission of this bid?	
40.	Does the Bidder/Tenderer have experience of maintaining both Hardware as well as application support on Proxy Servers, DNS, Web server, Mail Server, Antivirus Server, etc on Windows/Open Source platform?	
41.	Does the Bidder/Tenderer agree that Compliance to above Technical Term & Conditions (points 1-40), given as Annexure-B2, will be considered for overall evaluation of the bid and non-compliance of any of the above technical terms & conditions/specifications may turn into rejection of the Bid?	

(H.) ANNEXURE: B3
BIDDER'S COMPLIANCE STATEMENT FOR ANNEXURE: B3

	Compliance Statement for Specific Technical Terms and Conditions	Tenderer/Bidder's Response
1.	Is the Bidder/Tenderer ready to maintain the Items as per detailed specifications given in Annexure: A3 ?	
2.	Has the Bidder/Tenderer quoted for three years comprehensive maintenance of equipments as listed in Annexure: A-3 along with compliance of the terms and conditions?	
3.	Has the Bidder/Tenderer understood all the items as well as specifications mentioned in Annexure: A3 and no such additional terms & conditions from the Bidder/Tenderer will be accepted, at a later stage?	
4.	Has the Bidder/Tenderer substantiated the Compliance Statement, with necessary and relevant documents, wherever applicable?	
5.	The Bidder/Tenderer should write a "Yes" or "No" in the "Compliance" column and should also bring out salient features/limitations of their proposed respective Solution.	
6.	Has the Bidder/Tenderer provided acceptance for on-site comprehensive support for three (3) years for all the Items as per Annexure: A3?	
7.	The Bidder/Tenderer should note that the spares used in the replacements/repairs supplied by them should be of the same model and manufacturer as the existing devices installed in the MNNIT campus as per Annexure: A3. No other brand is permissible. Does the Tenderer agree to the condition?	
8.	Has the Bidder/Tenderer provided Original copy of latest, currently dated, authorization letter from parent or OEM, which should address authorization to submit this bid, provide system/spare parts to MNNIT and maintenance support for a minimum period of three (3) years from the date of award of AMC.	
9.	Does the Tenderer agree that all the technical terms and conditions of the offer must be mentioned in the technical proposal and no additional terms will be accepted at a later stage?	
10.	The Bidder/Tenderer may be required to give their technical presentation of their offered services as part of the technical qualification criteria. Does the Bidder/Tenderer agree to the above condition? Bidders/Tenderers should ensure full compliance to all the requirement/specification mentioned in these documents.	
11.	Is the Bidder/Tenderer ready to maintain the Items as per Annexure: A3 at MNNIT and integrate the MNNIT existing hardware with the Complete Solution and its associated systems, devices and software?	
12.	Is the Bidder/Tenderer ready to give their technical presentation of the Items as part of the technical qualification criteria?	
13.	Does the Bidder/Tenderer ensure full compliance to all the requirement/specification mentioned in these documents?	
14.	Has the Tenderer attached all the proofs required in the RFP?	
15.	Is the Bidder/Tenderer ready to provide proofs (in originals) of any of the contents as per RFP to MNNIT when asked?	
16.	The Bidder/Tenderer should submit the copies of Purchase Orders and completion certificates from the customers and other legal documents to prove the technical compliance of the bidder as part of technical proposal. Has the Bidder/Tenderer submitted the same?	
17.	Has the Bidder/Tenderer submitted along with the technical proposal, the detailed list of Bill of Materials (BoM) and has bring out clearly that the Items, as per the BoM submitted will be satisfying all the requirements listed in the technical specifications?	
18.	Has the Bidder/Tenderer given detailed justification on how the performance of the services is going to be achieved by the manpower proposed with the submitted BoM? Bidder may also depute more manpower if it is required to meet the conditions.	
19.	Payment Terms: Does the Bidder/Tenderer agree the payment terms that MNNIT will give payment on Quarterly basis at the end of each quarter after successful completion of service?	
20.	Does the Bidder/Tenderer agree the Penalty Clause 27 in GCC?	
21.	Has the Bidder/Tenderer inevitably included the Bill of Material, without the prices, for the Items, along with technical proposal?	

22.	Does the Bidder/Tenderer agree that the services/spares as a result of replacement/repairs will be provided at MNNIT site?	
23.	Does the Bidder/Tenderer agree that they will be entire responsible to maintain the current performance of the Items as per Annexure: A3?	
24.	Is the Bidder/Tenderer a System Integrator having an experience of maintaining Cisco L-3 Devices for more than five years? Attach the details of such services for the preceding five years.	
25.	Is the Bidder/Tenderer a System Integrator having an experience of maintaining Cisco L-3 as well as L-2 devices – Routers and Switches for more than five years? Attach the details of such services for the preceding five years.	
26.	The bidder should have an experience of maintaining Cisco Routers and Switches at reputed Indian organizations, especially NITs/ IITs/ Central Universities etc. with at least one of the projects currently running in Uttar Pradesh consisting of Cisco Devices. Attach proof for the same with complete details consisting of customer location, address and contact numbers. Has the bidder attached the proof as required above?	
27.	Has the Bidder/Tenderer attached the 'manufacture's authorization form (MAF)' for Cisco in the enclosed format?	
28.	Does the Bidder/Tenderer agree to resolve all issues related to compatibility of hardware devices, drivers and other system software?	
29.	Does the Bidder/Tenderer agreeing to provide necessary required/relevant cables, connectors, converters, power equipments, and whatever is required for maintenance/preventive maintenance of the Items supplied as per Annexure: A3?	
30.	Does the principal Tenderer have local offices in Uttar Pradesh as required in the RFP?	
31.	Will the Bidder/Tenderer provide onsite competent service engineers for technical support, operation & maintenance to all the Items mentioned in Annexure: A3?	
32.	Is the service engineer provided by Bidder/Tenderer in its payroll for at least two years? Submit proof for the same.	
33.	Is the service engineer having OEM certifications to operate and maintain the devices supplied? CVs of available staff have to be attached with Technical Bid.	
34.	The bidder should have sufficient number of CCNA and CCNP certified engineer in or around Allahabad. Bidder should have CCIE and Security specialist to take care of L3 level support. Bidder should attach CVs of the persons having the above mentioned certifications. Does the bidder qualify the above mentioned criteria and have submitted the proofs?	
35.	Has the Bidder/Tenderer attached the following mandatory information alongwith this technical bid: <ul style="list-style-type: none"> i. Bidder/Tenderer must provide the information on the similar services offered in last 5 years. Bidder/Tenderer must submit satisfactory documentary proof from end-user. ii. List of Organizations/Customers dealt by them with respect to above point no. (i). iii. Latest copy of Income Tax Return Form and PAN number, as per government norms. iv. Copy of Registration of Firm with CST/GST Nos. v. List of all past services offered of such similar equipment's and their satisfactory performance certified by their users. 	
36.	Does the principal of the bidder/tenderer have annual average turnover, for last three financial years, of at least 2.0 Crores per annum?	
37.	Does the principal of the bidder/tenderer has at least 3 support centers in Uttar Pradesh and are they capable to service/replace the faulty equipment within a time frame of 48 hours?	
38.	Does the principal Tenderer have the valid sales tax registration number for the logistic support center in Uttar Pradesh for spare and replenishment?	
39.	Has the bidder/tenderer ever been blacklisted by any of the NITs/ IITs/ Central Universities etc. till the date of submission of this bid?	
40.	Does the Bidder/Tenderer have experience of maintaining both CISCO hardware AND its configuration?	
41.	Does the Bidder/Tenderer agree that Compliance to above Technical Term & Conditions (points 1-40), given as Annexure-B3, will be considered for overall evaluation of the bid and non-compliance of any of the above technical terms & conditions/specifications may turn into rejection of the Bid?	

(I.) ANNEXURE: C
BIDDER'S COMPLIANCE STATEMENT FOR
SPECIFIC TECHNICAL TERMS AND CONDITIONS (STC)

Bidders/Tenderers should critically go through this specific technical terms & conditions and make themselves compliant.

Bidders/Tenderers should NOT simply write Yes or No here but give detailed write-up after understanding the requirement of the feature described here and provide respective technical data sheets/brochure/documents.

	Compliance Statement for Specific Technical Terms and Conditions	Bidder/Tenderer's Response
1.	Is the Bidder/Tenderer ready to maintain the equipments' as per detailed specifications given in Annexure: A-1, Annexure: A-2 and Annexure: A-3?	
2.	The AMC of these equipments will be processed as Two-Parts tendering process. The first part is Technical-Commercial "Complete set of deliverables without the price bid" and second part consisting of ONLY PRICE bids. Has Bidder/Tenderer submitted this tender response in two-parts as directed? Has Bidder/Tenderer agreed to all the technical terms and conditions of the offer, as mentioned in the technical proposal and no such additional terms & conditions from Bidder/Tenderer will be accepted, at a later stage? Has the Bidder/Tenderer submitted the Technical Compliance Table for these items, as given in Annexure: B-1, Annexure: B-2 and Annexure: B-3?	
3.	Has the Bidder/Tenderer substantiated the Compliance Statement, as given in Annexure: B-1, Annexure: B-2 and Annexure: B-3 , with necessary and relevant documents, wherever applicable? Bidder/Tenderer should not merely write a "Yes" or "No" in the "Bidder's Response" column but bring out salient features/limitations of their proposed AMC Services.	
4.	Has the Bidder/Tenderer agreed to provided on-site maintenance services for the devices mentioned in Annexure: A-1, Annexure: A-2 and Annexure: A-3 and has quoted for all these options <i>separately</i> ?	
5.	Has the Bidder/Tenderer quoted for comprehensive maintenance for all the hardware systems (active and passive components along with application and configuration support) and software as listed in this RFP along with compliance of all the terms and conditions?	
6.	Has Bidder/Tenderer provided ORIGINAL copy of latest, currently dated, authorization letter from parent or OEM, with authorization issued to submit this bid, provide these equipments to MNNIT & supply/ spare parts and maintenance support for a minimum period of Three (3) years, from the date of award of AMC?	
7.	Is the Bidder/Tenderer ready to maintain these equipments at MNNIT site with its associated systems, components, devices and software?	
8.	Does the Bidder/Tenderer ensure full compliance to all the requirement/specification mentioned in these documents? Is the Bidder/Tenderer ready to provide all contents of technical discussion/presentation to MNNIT along with soft copy?	
9.	Has the Bidder/Tenderer submitted the proposal specific to the maintenance and support of these equipments along with the plan/shifts/numbers of manpower deputation as per the STC?	
10.	Has the Bidder/Tenderer submitted, along with the technical proposal, "the shifts and minimum manpower to be deputed to provide 24*7 services" and has bring out clearly the plans, as per the BOM submitted, to satisfy all the requirements listed in the technical specifications? Has Bidder/Tenderer given detailed justification on how the performance is going to be achieved in the offered plan/schedule with the submitted BOM?	
11.	Payment Terms: Quarterly Payment will be made after end of each quarter after successful completion of service. Does Bidder/Tenderer agree the above payment terms? Has Bidder/Tenderer submitted compliance to these terms along with technical proposal itself?	
12.	Penalty: Does the Bidder/Tenderer agree the penalty clause 27 in GCC ?	
13.	Performance Bank Guarantee: Does Bidder/Tenderer agree to submit Performance Bank Guarantee for 10% of order value, valid till 60 days after the AMC period, on receipt of the notification of Award / Purchase Order / Agreement?	
14.	Does the Bidder/Tenderer agree that the maintenance services/spares as a result of replacement/repairs will be provided at MNNIT site?	
15.	Does the Bidder/Tenderer agree that the entire responsibility of 24*7*365 operational performance of the Equipments mentioned in Annexure: A-1, Annexure: A-2 and Annexure: A-3 will be of the bidder/tenderer?	
16.	Does the Bidder/Tenderer agree to attach the following mandatory information alongwith this technical bid: <ul style="list-style-type: none"> i. Bidder/Tenderer must provide the information on the similar services offered in last 5 years. Bidder/Tenderer must submit satisfactory documentary proof from end-user. ii. List of Organizations/Customers dealt by them with respect to above point no. (i). iii. Latest copy of Income Tax Return Form and PAN number, as per government norms. iv. Copy of Registration of Firm with CST/GST Nos. 	

	Compliance Statement for Specific Technical Terms and Conditions	Bidder/Tenderer's Response
	v. List of all past services offered of such similar equipments and their satisfactory performance certified by their users.	
17.	Is the Bidder/Tenderer an Authorized Equipment Bidder having a direct purchase and support agreement with the OEM of all the EQUIPMENTS listed in Annexure: A-1, Annexure: A-2 and Annexure: A-3 . Has the bidder/tenderer integrated, tested and supplied the equipments of similar type specified in the Annexure: A-1, Annexure: A-2 and Annexure: A-3 at any other IIT/NIT/Central Universities..	
18.	The bidder/tenderer should be either a manufacturer or authorized agent of the Foreign/Indian manufacturer. In latter case please mention the authorization certificate, reference no. and date .	
19.	Has the Bidder/Tenderer submitted the 'Manufacture's Authorization Form (MAF)' for each of the product quoted, in the enclosed format.	
20.	Does the principal Tenderer have the valid sales tax registration number for the logistic support center in Uttar Pradesh for spare and replenishment?	
21.	Does the principal of the bidder/tenderer have annual average turnover, for last three financial years, of at least 2.0 Crores per annum?	
22.	Does the principal Tenderer have local offices in Uttar Pradesh as required in the RFP? Please give no. of offices & their addresses.	
23.	Does the principal of the bidder/tenderer has at least 3 support centers in Uttar Pradesh and are they capable to service/replace the faulty equipment within a time frame of 48 hours?	
24.	Will the Bidder/Tenderer provide onsite competent service engineers for technical support, operation & maintenance to all the Items mentioned in Annexure: A-1, Annexure: A-2 and Annexure: A-3 ?	
25.	Are the service engineers provided by Bidder/Tenderer in their payroll for at least two years? Submit proof for the same.	
26.	Are the service engineers having OEM certifications to operate and maintain the devices supplied? CVs to be attached with Technical Bid.	
27.	The bidder should have sufficient number of certified engineers in or around Allahabad. Bidder should have Network and Server specialists to take care of L3 level support. Bidder should attach CVs of the persons having the above mentioned certifications. Does the bidder qualify the above mentioned criteria and have submitted the proofs?	
28.	Has the bidder/tenderer ever been blacklisted by any of the NITs/ IITs/ Central Universities etc. till the date of submission of this bid?	
29.	Does the Bidder/Tenderer have experience of maintaining CISCO AND Enterasys network equipments along with Hp servers including Hardware as well as application and configuration support on Proxy Servers, DNS, Web server, Mail Server, Antivirus Server, etc on Windows/Open Source platform ?	
30.	Does the Bidder/Tenderer agree to reside an engineer in the MNNIT premises if a family accommodation is provided in the premises?	
31.	Does Bidder/Tenderer agree that Compliance to points 1-30 of Specific Technical Term & Conditions (STC), given as Annexure: C , will be considered for overall evaluation of the bid and non-compliance of any of the above technical terms & conditions/specifications may turn into rejection of the bid?	

CHAPTER-4

TECHNICAL BID (PART-1)

Technical Bid (Part-1) will be the compilation of following documents, **along with required supporting documents**. No document in support of minimum eligibility criteria will be accepted / entertained after opening of tender.

Sl. No	Documents
1.	Cover letter by bidder (On the Letter Head of the Bidder)
2.	Format – A : Check List for Eligibility Criteria (On the Letter Head of the Bidder)
3.	Format – B : Bid Proposal Sheet (On the Letter Head of the Bidder)
4.	Format – C : Bidder's Statement (On the Letter Head of the Bidder)
5.	Format – D : BILL OF MATERIAL (BOM) (On the Letter Head of the Bidder)
6.	Format – E : DEVIATION STATEMENT (On the Letter Head of the Bidder)
7.	Format – F : MANUFACTURERS' AUTHORIZATION FORM (MAF) (On the Letter Head of the Manufacturer)
8.	Format – G : PRICE REASONABILITY CERTIFICATE (On the Letter Head of the Bidder)
9.	Format – H : BID SECURITY FORM (On the Letter Head of the Bidder)
10.	Format – I : PERFORMANCE SECURITY FORM (On the Letter Head of the Bidder)
11.	Format – J : CAPABILITY STATEMENT FORM (On the Letter Head of the Bidder)
12.	ANNEXURE: A-1: TECHNICAL SPECIFICATIONS FOR "Annual Maintenance Contract for Campus-wide Networking Devices (Including active and passive components) for 3-years "
13.	ANNEXURE: A-2 : TECHNICAL SPECIFICATIONS FOR "Annual Maintenance Contract for Hp Proliant ML370G5 servers (Hardware& Application Support) for 3-years "
14.	ANNEXURE: A-3 : TECHNICAL SPECIFICATIONS FOR "Annual Maintenance Contract for Cisco 3845 Router (Hardware& Configuration Support) for 3-years"
15.	ANNEXURE: B-1 : BIDDER's COMPLIANCE STATEMENT FOR ANNEXURE: A-1
16.	ANNEXURE: B-2 : BIDDER's COMPLIANCE STATEMENT FOR ANNEXURE: A-2
17.	ANNEXURE: B-3 : BIDDER's COMPLIANCE STATEMENT FOR ANNEXURE: A-3
18.	ANNEXURE: C : BIDDER's COMPLIANCE STATEMENT FOR SPECIFIC TECHNICAL TERMS AND CONDITIONS (STC)

[NOTE: The Technical Bid (Part-1) must be submitted in an organized and structured manner. None of the documents/brochures/ leaflets etc. should be submitted in loose form.]

Format – A

CHECK LIST FOR ELIGIBILITY CRITERIA **(ON THE LETTER HEAD OF THE BIDDER)**

Sl. No	PARTICULARS	To be Filled by Bidder			
		YES	NO	N.A.	Enclosure No. (If YES)
1.	Enclose a copy, if registered with				
	a. NSIC				
	b. SSI				
	c. DGS&D				
2.	Required Tender Fees (in the form of DD)				
3.	Required Earnest Money deposit (in the form of FDR / BGR)				
4.	Format – A : Check List for Eligibility Criteria (On the Letter Head of the Bidder)				
5.	Format – B : Bid Proposal Sheet (On the Letter Head of the Bidder)				
6.	Format – C : Bidder's Statement (On the Letter Head of the Bidder)				
7.	Format – D : BILL OF MATERIAL (BOM) (On the Letter Head of the Bidder)				
8.	Format – E : DEVIATION STATEMENT (On the Letter Head of the Bidder)				
9.	Format – F : MANUFACTURERS' AUTHORIZATION FORM (MAF) (On the Letter Head of the Manufacturer)				
10.	Format – G : PRICE REASONABILITY CERTIFICATE (On the Letter Head of the Bidder)				
11.	Format – H : BID SECURITY FORM (On the Letter Head of the Bidder)				
12.	Format – I : PERFORMANCE SECURITY FORM (On the Letter Head of the Bidder)				
13.	Format – J : CAPABILITY STATEMENT FORM (On the Letter Head of the Bidder)				
14.	ANNEXURE: A-1: TECHNICAL SPECIFICATIONS FOR "Annual Maintenance Contract for Campus-wide Networking Devices (Including active and passive components) for 3-years "				
15.	ANNEXURE: A-2 : TECHNICAL SPECIFICATIONS FOR "Annual Maintenance Contract for Hp Proliant ML370G5 servers (Hardware& Application Support) for 3-years "				
16.	ANNEXURE: A-3 : TECHNICAL SPECIFICATIONS FOR "Annual Maintenance Contract for Cisco 3845 Router (Hardware& Configuration Support) for 3-years"				
17.	ANNEXURE: B-1 : BIDDER's COMPLIANCE STATEMENT FOR ANNEXURE: A-1				

18.	ANNEXURE: B-2 : BIDDER's COMPLIANCE STATEMENT FOR ANNEXURE: A-2				
19.	ANNEXURE: B-3 : BIDDER's COMPLIANCE STATEMENT FOR ANNEXURE: A-3				
20.	ANNEXURE: C : BIDDER's COMPLIANCE STATEMENT FOR STC				
21.	Copy of Firm's Registration (REF.: Item 4 of FORMAT-C)				
22.	Copy of Firm's Registration for VAT/CST/LST/TIN/				
23.	Copy of the PAN no. of the Firm (REF.: Item 7 of FORMAT-C)				
24.	Copy of the TIN no. of the Firm (REF.: Item 8 of FORMAT-C)				
25.	Copy of the Service Tax Registration No. of the Firm (REF.: Item 9 of FORMAT-C)				
26.	Supporting Document showing Annual Turnover for the last 3 years (REF.: Item 10 of FORMAT-C)				
27.	List of Types of similar equipments maintained during preceding FIVE years, as on date of signing the bid (REF.: Item 13 of FORMAT-C)				
28.	List and Details of maintaining same brand equipments(Cisco, Enterasys, D-Link and AMP), at reputed Indian organizations, especially NITs/ IITs/IITs/ Central Universities/ IISERs/CSIR labs etc., during preceding FIVE years, as on date of signing the bid. (REF.: Item 14 of FORMAT-C)				
29.	All documentary proofs showing satisfaction of the eligibility criteria, as laid down in the Tender document, are attached.				
30.	All prices quoted, for support and services, are valid for a period of 120 calendar days from the last date of submission of bids. <i>No upward change in prices and 'terms and conditions' will be permitted to the bidder.</i>				
31.	The quoted prices are in Indian Rupees, and F.O.R. MNNIT Allahabad, Allahabad", inclusive of Packing, Forwarding, Freight/Cartage and insurance charges. <i>Please note that MNNIT Allahabad is an educational institution and is exempted from payment of Custom Duty and certain taxes, as per rules of Government of India for which necessary certificates will be provided by the MNNIT Allahabad.</i>				
32.	In Price Bid (Part 2), all applicable taxes, duties etc are mentioned, clearly and separately. <i>If taxes are not mentioned, it would be assumed that the rates quoted are inclusive of taxes.</i>				
33.	The bidder is registered with Ministry of Finance. <i>If the bidder is supplying the imported materials, he must be registered with Ministry of Finance.</i>				
34.	All relevant Technical Literature/Catalogue/Pamphlets/Technical Literature is attached along with Technical Bid (Part-1).				
35.	Please provide your manpower/support/service delivery schedule , attached along with Technical Bid (Part-1), failing which your quotation will NOT be considered. <i>The successful bidders are required to supply the manpower/support within prescribed delivery schedule from the date of purchase order.</i>				
36.	The bidder agrees that in case the services/support/minimum required manpower is not supplied within specified period, or the support is delayed beyond the specified time, a penalty @0.5% of the Purchase Order value for each manpower for each day or part thereof will be charged from the Bidder. The same would be deducted from the final payment. <i>Bidder/Tenderer should note that the manpower provided to MNNIT should be enough Certified in its domain to provide support as specified in the tender document otherwise the above penalty clause would be applicable.</i>				
37.	All the equipments mentioned in Annexure: A-1, Annexure: A-2 and Annexure: A-3 are currently in working state and free from any defects. In case, a part thereof or the whole equipment is found defective, the same will have to be rectified/ replaced on free of charge basis without lapse of time. Such part or the equipment should be of the same make and model as the defective one. In case the equipments are not repaired/ replaced within the "Service Time" quoted, the bidder agrees that suitable action may be taken by the MNNIT Allahabad and the penalty may be imposed as specified in the tender document.				
38.	The bidder agrees that all disputes, if arising related to this tender, shall be in courts of Allahabad.				
39.	The bidder agrees that the MNNIT Allahabad reserves the right to reject lowest quotation or all the quotations or accept any quotation or part thereof without assigning any reason. Further, Bill of Material (BOM) as indicated in this Tender Document is subject to change, determined by the needs of the MNNIT.				

Place:

Date:

Signature and seal of the Manufacturer/Bidder

FORMAT-B
BID PROPOSAL SHEET
(ON THE LETTER HEAD OF THE BIDDER)

To
Faculty In-charge (Purchase)
MNNIT Allahabad, Allahabad

Subject: AMC of Networking Devices including Servers at MNNIT Allahabad, Allahabad.

Dear Sir,

We, the undersigned Tenderers, having read and examined in detail the specifications and scope of the work as specified in this document in respect of AMC of Networking Devices including Servers at MNNIT, Allahabad, do hereby propose to supply the required products and services.

Tender No.				
Tender Fees submitted		YES / NO (Please strike off whatever is not applicable)		
Amount	Mode	Date of Issue	Name of Bank	Valid up to
	Demand Draft			
EMD submitted		YES / NO (Please strike off whatever is not applicable)		
Amount	Mode	Date of Issue	Name of Bank	Valid up to
	FDR /Bank guarantee			

- (i) **PRICE AND VALIDITY:** All the prices mentioned in our proposal are in accordance with the terms as specified in bidding documents. All prices quoted by us for the products and services shall remain valid respectively for a period of **120 days** from the last date of submission of bids.
- (ii) **DEVIATIONS:** We declare that all the services shall be performed strictly in accordance with the Technical specifications mentioned in the Tender document. No Technical deviation will be acceptable and any technical deviation is liable to the rejection of tender.
- (iii) **ADDITIONAL PURCHASE/WORK ORDER:** We understand that the MNNIT Allahabad, Allahabad, in case of the requirements may also place repeat purchase order/work order on the company. In such cases, we shall accept and execute all the purchase/work order placed on us by MNNIT Allahabd, Allahabad.
- (iv) **BID PRICING:** We further declare that the prices stated in our proposal are in accordance with your Terms & Conditions in the bidding document. We further understand that the quantities as specified in this Tender may increase or decrease at the time of Award of Purchase Order as per the requirements of MNNIT Allahabad, Allahabad.
- (v) **QUALIFYING DATA:** We confirm that we satisfy the qualifying criteria and have attached the requisite documents as documentary proofs. In case you require any further information/documentary proof in this regard during evaluation of our bid, we agree to furnish the same in time to your satisfaction.
- (vi) **CONTRACT PERFORMANCE SECURITY:** We hereby declare that in case the contract is awarded to us, we shall submit the performance Guarantee Bond in the form of Bank Guarantee for the amount of 10% of the total order value.
- (vii) **PAYMENT TERMS:** We hereby declare that in case the contract is awarded to us, we agree with payment terms specified in the tender documents.
- (viii) **CERTIFICATE AND DECLARATION:**
- a) I/We certify that no addition/modification/alteration has been made in the Original Tender Document. If at any stage addition /modification /alteration is noticed in the Original Document, I/We will abide by the terms and conditions contained in the original tender document, failing which MNNIT Allahabad reserves the right to reject the tender and/or cancel the contract
 - b) It has been certified that all information provided in tender form is true and correct to the best of my knowledge and belief. We hereby declare that our proposal is made in good faith, without collusion or fraud. No forged /tampered document(s) are produced with tender form for gaining unlawful advantage. We understand that MNNIT Allahabad is authorized to make enquiry to establish the facts claimed and obtained confidential reports from clients.
 - c) In case it is established that any information provided by us is false / misleading or in the circumstances where it is found that we have made any wrong claims, we are liable for forfeiture of EMD and/or any penal action and other damages including withdrawal of all work /purchase orders being executed by us. Further MNNIT Allahabad is also authorized to blacklist our firm/company/agency and debar us in participating in any tender/bid in future.
 - d) I / We assure the Institute that neither I /We, nor any of my /our workers, will do any act which is improper / illegal during the execution in case the tender is awarded to us.
 - e) I / We assure the Institute that I / We will NOT be outsourcing any work specified in the tender document, to any other firm.
 - f) Neither I / We, nor anybody on my /our behalf will indulge in any corrupt activities /practices in my /our dealing with the Institute.
 - g) Our Firm / Company / Agency is not been blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute or any other Govt. Organization.
 - h) I/We certify that, I have understood all the terms & conditions (GCC, SCC, STC etc.), and scope of work, as indicated in Chapter-Two of the tender document, and hereby accept all the same completely.
 - i) I/We, further certify that I/We, possess all the statutory /non-statutory registrations, permissions, approvals, etc., from the Competent Authority for providing the requisite services,
 - j) We understand that you are not bound to accept the lowest or any bid you may receive.
 - k) I/We hereby declare that this tender on acceptance communicated by you shall constitute a valid and binding contract between us.

Signature and Seal of the Manufacturer/Bidder

FORMAT-C**BIDDER'S STATEMENT****(ON THE LETTER HEAD OF THE BIDDER)**

[NOTE: Tenderer **MUST** submit **ALL** required documents in support of minimum eligibility criteria along with the tender. No document in support of minimum eligibility criteria will be accepted / entertained **after** opening of tender. **A list of all submitted documents should be provided.**]

1.	Name & Address of the Bidder									
2.	Website of firm									
3.	Place & year of the firm's Incorporation									
4.	Registration No. (Copy to be enclosed)									
5.	Constitution of the firm (Pvt. Ltd., Public, Proprietary)									
6.	Name of the Chief Executive of the firm									
7.	Permanent Account No. (Income Tax) (Attach attested copy)									
8.	Tax Identification No. (TIN) (Attach attested copy)									
9.	Service Tax Registration No (Attach attested copy)									
10.	Annual Turn over for the last 3 years (Attach supporting documents)									
	2011-12		2010-11	2009-10						
	Rs.		Rs.	Rs.						
11.	Classifications of Bidder									
	(i.)	Manufacturer								
	(ii.)	Authorized Agent								
	(iii.)	Dealer								
	(iv.)	Others (please specify)								
12.	Name and address of the contact person to whom all references shall be made regarding this tender enquiry.									
	(i.)	Name								
	(ii.)	Address								
	(iii.)	Telephone No.								
	(iv.)	Fax No.								
	(v.)	Mobile No								
	(vi.)	e-Mail								
13.	Types of similar equipments maintained during preceding FIVE years, as on date of signing the bid. (Attach supporting documents)									
	Sl. No.	Name of equipment	Make & Model of equipment	Name of Manufacturers & Country of origin	Total Nos. maintained in India	No. of similar AMC's in hand				
	(i.)									
	(ii.)									
	(iii.)									
	(iv.)									
	(v.)									
14.	List and Details of maintaining same brand equipments(Cisco, Enterasys, D-Link and AMP), at reputed Indian organizations, especially NITs/ IITs/IIITs/ Central Universities/ IISERs/CSIR labs etc., during preceding FIVE years, as on date of signing the bid (Attach supporting documents)									
	Sl. No.	Full address of the Customer	Order No. and date	Description and quantity of ordered equipment	Value of order	Date of start of AMC as per contract	Date of termination of AMC as per contract	Remarks indicating reasons for termination	Has the services been provided satisfactory? (Attach a certificate from the customer)	Contact person alongwith Telephone No., FAX No. and e-mail address
	(i.)									
	(ii.)									
	(iii.)									
	(iv.)									
	(v.)									

15.	Details of Testing facilities available	
	(i.)	List of testing equipments available
	(ii.)	Give details of tests, which can be carried out on items offered.
	(iii.)	Details of the testing organization available
16.	Details of Nearest service centers	
	(i.)	Address
	(ii.)	Phone No.
	(iii.)	Year of Establishment
	(iv.)	Name of contact person and contact details
	(v.)	Status of working Days and Hours
	(vi.)	No. of skilled employees
	(vii.)	No. of Unskilled employees
	(viii.)	No. of Engineering employees
	(ix.)	No. of Administrative employees
	(x.)	List of special repair/workshop facilities available
	(xi.)	Storage space available for spares (sq.m.)
	(xii.)	Value of minimum stock of spares available at all the service centers in Indian currency
	(xiii.)	Value of the models/types by number of equipment serviced by the centre in the last THREE years

Place:

Date:

Signature and seal of the Manufacturer/Bidder

=====

FORMAT-D
BILL OF MATERIAL (BOM)
(ON THE LETTER HEAD OF THE BIDDER)

Items for AMC

Sl. No.	Description of Items (with detailed technical specifications given in CHAPTER-3)	Quantity	Compliance (Y/N)
1.	Annual Maintenance Contract for Campus-wide Networking Devices (Including active and passive components) for 3-years.	01 No.	
2.	Annual Maintenance Contract for Hp Proliant ML370G5 servers (Hardware& Application Support) for 3-years.	04 No.	
3.	Annual Maintenance Contract for Cisco 3845 Router (Hardware& Configuration Support) for 3-years.	02 No.	

Manpower Allocation for AMC

Profile	Shift I (7.00-16.00)	General (9.00-18.00)	Shift II (13.00-22.00)	Shift III (22.00-07.00)	Backup for other than regular shifts	No. of Person
Project Manager/Network Specialist/Team Leader						
Network Engineer						
Proxy/DNS Engineer						

Signature and Seal of the Manufacturer/Bidder

=====

FORMAT-E
DEVIATION STATEMENT
(ON THE LETTER HEAD OF THE BIDDER)

The following are the particulars of deviations from the requirements of the tender specifications:

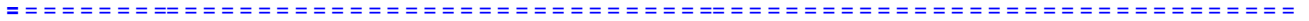
CLAUSE	DEVIATION	REMARKS (including justification)

[NOTE: Where there is no deviation, the statement should be returned duly signed with an endorsement indicating "No Deviations".]

Place:

Date:

Signature and seal of the Manufacturer/Bidder



FORMAT-F
MANUFACTURERS' AUTHORIZATION FORM (MAF)
(ON THE LETTER HEAD OF THE BIDDER)

No. _____
 To _____

Dated _____

[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer.

Date: [insert date (as day, month and year) of Bid Submission]
 Tender No.: [insert number from Invitation For Bids]

To: [insert complete name and address of Purchaser]

WHEREAS

We [insert complete name of Manufacturer], who are official manufacturers of [insert type of goods manufactured], having factories at [insert full address of Manufacturer's factories], do hereby authorize [insert complete name of Bidder] to submit a bid the purpose of which is to provide the following Goods, manufactured by us [insert name and or brief description of the Goods], and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 21 of the General Conditions of Contract, with respect to the goods and their spares offered by the above firm.

Signed: [insert signature(s) of authorized representative(s) of the Manufacturer]

Name: [insert complete name(s) of authorized representative(s) of the Manufacturer]

Title: [insert title]

Duly authorized to sign this Authorization on behalf of: [insert complete name of Bidder]

Dated on _____ day of _____, _____ [insert date of signing]

Yours faithfully,
 (Name)
 (Name of manufacturers)

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to legally bind the manufacturer. It should be included by the Bidder in its bid.



FORMAT-G
PRICE REASONABILITY CERTIFICATE
(ON THE LETTER HEAD OF THE BIDDER)

It is certified that the rates quoted against Tender No. dated for the items vide our Quotation No. dated are exclusively for supply to ACADEMIC and RESEARCH Institutions and are not more than as charged to other Govt. /PSU's for similar supplies made in recent past. If they have been approved by the Director, MNNIT Allahabad and if at any stage it has been found that the quoted rates are higher than the rates applicable to supply to Government then in such condition MNNIT Allahabad, will have the right to cancel the approved rates and to take legal action against the tenderer.

Yours faithfully,

(Name of manufacturers)

(Signature with date)
(Name and designation) Duly authorized to sign tender for and on behalf of

=====

FORMAT-H
BID SECURITY FORM
(ON THE LETTER HEAD OF THE BIDDER)

Whereas¹ (*hereinafter called "the Bidder"*) has submitted its bid dated..... (*date of submission of bid*) for the supply of (*name and/or description of the goods/Service*) (*hereinafter called "the Bid"*).

KNOW ALL PEOPLE by these presents that WE..... (*name of bank*) of..... (*name of country*), having our registered office at..... (*address of bank*) (*hereinafter called "the Bank"*), are bound unto..... (*name of Purchaser*) (*Hereinafter called "the Purchaser"*) in the sum of _____ for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this ____ day of _____ 20 ____.

THE CONDITIONS of this obligation are:

1. If the Bidder
 - (a) Withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or
 - (b) Does not accept the correction of errors in accordance with the ITB; or
2. If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity:
 - (a) Fails or refuses to execute the Contract Form if required; or
 - (b) Fails or refuses to furnish the performance security, in accordance with the Instruction to Bidders;

We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including forty five (45) days after the period of the bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

.....
(Signature of the Bank)

Name of Bidder

FORMAT-I
PERFORMANCE SECURITY FORM
(ON THE LETTER HEAD OF THE BIDDER)

To: _____ (Name of Purchaser)

WHEREAS (Name of Bidder/ service provider)
Hereinafter called "the Bidder/ service provider " has undertaken, in pursuance of Contract (Notification of Award) No.....
dated,..... 20.. to supply.....(Description of Goods and Services) hereinafter called "the
Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Bidder shall furnish you with a Bank Guarantee by a
recognized bank for the sum specified therein as security for compliance with the Bidder's performance obligations in accordance with the
Contract.

AND WHEREAS we have agreed to give the Bidder a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Bidder/ service provider, up to a total of
..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon
your first written demand declaring the Bidder to be in default under the Contract and without cavil or argument, any sum or sums within
the limit of (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for
your demand or the sum specified therein.

This guarantee is valid until theday of.....20.....

Date.....20.....

Signature and Seal of Guarantors

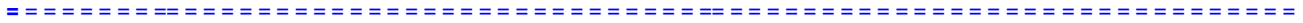
.....

.....

Address:.....

.....

.....



FORMAT-J
CAPABILITY STATEMENT FORM (CSF)
(ON THE LETTER HEAD OF THE BIDDER)

1. Name & Address of the Bidder Phone: _____
2. Classifications (1) Manufacturer
 (2) Authorized Agent
 (3) Dealer
 (4) Others (please specify)
3. Plant: (a) Location
 (b) Description, Type & size of building
 (c) Is property on lease or free hold? If on lease indicate date of expiry of lease in such case
1. Type of equipment manufactured and supplied during last 2 years.

Name of equipment	Capacity/Size	Nos. manufactured	Nos. of orders on hand

2. Types of equipment supplied during last 2 years other than those covered under 4 above.

Name of equipment	Capacity size & model	Name of Manufacturers & Country of origin	Total Nos. supplied in India	No. of orders on hand

6. Turnover for similar equipments sold/ fixed in last two years.

7. Details of Testing facilities available

- a) List testing equipment available
 b) Give details of tests, which can be carried out on items offered.
 c) Details of the testing organization available

8. Personnel/Organization:
 Give Organization chart for following indicating clearly the No. of employees at various levels.

- I. Quality assurance
 II. Production
 III. Marketing
 IV. Service
 V. Spare parts
 VI. Administrative

9. Nearest service centers to each of the destination installations:

Location: _____
 Phone No.: _____
 Year of Establishment: _____

10. Details of Organization at Service Centre

- a) No. of skilled employees _____
 b) No. of Unskilled employees _____
 c) No. of Engineering employees _____
 d) No. of Administrative employees _____
 e) List of special repair/workshop Facilities available _____
 f) The storage space available for spare Parts (sq. m.) _____
 g) Value of minimum stock of spares Available at all the service centers in Respective currency _____
 h) Value of the modes/types by number of Equipment serviced by the centre in the Last 2 years _____

11. Names of two buyers to whom similar equipment was supplied in the past and to whom reference may be made by the Purchaser regarding the bidder's technical and delivery ability.

- 1) _____
 2) _____

CHAPTER-5
PRICE SCHEDULE FORM

Price Schedule Forms for Goods being offered from India & Abroad are given as follows in form of ANNEXURE-D and ANNEXURE-E:

- (a) Annexure-D: Price Schedule for goods being offered from India
- (b) Annexure-E: Price Schedule for goods being offered from Abroad.

ANNEXURE-D
PRICE SCHEDULE FORM FOR GOODS BEING OFFERED FROM INDIA
(ON THE LETTER HEAD OF THE BIDDER)

Name of the Bidder/Tenderer _____
Tender No. _____

1	2	3	4	5	6	7 (=5x6)	8	9	10	11
Sl. No.	Item Description	Country of origin	Unit	Quantity	Ex-works, Ex-warehouse, Ex-show room off the shelf price (inclusive of all taxes already paid)	Total price Ex-Works, Ex-warehouse, Ex-show room off the shelf price (inclusive of all taxes already paid)	VAT & other taxes like excise duty payable, if contract is awarded	Packing & forwarding up to station of dispatch	Charges for inland transportation, insurance to ultimate destination i.e. MNNIT, Allahabad	Installation, Commissioning and training Charges, If any

Total Bid price in Indian currency _____

In words: _____

Signature of Bidder _____

Name _____

Business Address _____

Note: The cost of optional items shall be indicated separately.

ANNEXURE-E
PRICE SCHEDULE FORM FOR GOODS BEING OFFERED FROM ABROAD
(ON THE LETTER HEAD OF THE BIDDER)

Name of the Bidder/Tenderer _____
TENDER No. _____

1	2	3	4	5	6		7 (=5x6))		8		9	10	11	
Sl. No.	Item Description	Country of origin	Unit	Quantity	Unit price		Total price		Charges for Insurance & transportation to port/place of destination		Total price (7+8)		Indian Agents Commission as a percent of FOB /FCA price included in the Quoted price	Appx. Shipment weight and volume.
					FOB (named port of shipment)	FCA (named place of delivery)	FOB (named port of shipment)	FCA (named place of delivery)			CIF	CIP		

Total Bid price in foreign currency _____

In Words: _____

Signature of Bidder _____

Name _____

Business Address _____

Indian agents name & address: _____

Note: The cost of optional items shall be indicated separately.